NC Department of Health and Human Services
Division of Health Benefits

CAP/C Waiver Semi-Annual Stakeholder Listening Session

October 30, 2018
Agenda

• Welcome

• CAP/C – Year 2
  − Program Milestones

• Proposed program changes:
  − Eligibility criteria
  − Waiver services and coverage
  − Care coordination

• Q & A

• Next Steps
Milestones: July - October 2018

- Reviewed SRF/Approved 134: 189
- Approved New Participants: 98
- Disenrolled Participants: 76
Milestones (cont.)

• Currently serving 2,233 beneficiaries:
  – 1,772 Traditional Services
  – 461 Consumer-Direction

• Reviewed a total of 406 service plan requests:
  – 355 were approved per the requested amount, frequency & duration
  – 51 were approved but for less than the requested amount, frequency & duration
  – 0 were denied

100%
Plan approval rate

406

51
Milestones (cont.)

Declaration of Needs form

Workgroups to evaluate the clinical coverage policy

Consumer-Direction Participant Statewide Trainings

CAP/C Advisory Committee
Stakeholder Engagement

Information sharing

Topic areas

Information receiving
Overview of Policy Evaluation

• 3 focus areas:
  − Criteria of medical fragility
  − Definitions of program terms and services
  − Requirement for conflict-free case management

• Objective:
  − Clarity
  − Conciseness
  − Ease of application
  − No unintended barriers
  − Conflict-free case management
CAP/C Focus Areas

- **Focus Area #1**: Criteria for Medical fragility
- **Focus Area #2**: Definitions of program terms and services
- **Focus Area #3**: Requirements for conflict-free case management
Proposed initiative for IAE

Promotes:

- Single entry point for all Medicaid beneficiaries receiving HCBS
- Consistency in eligibility determination
- Consistency in offering choice
- Implementation of an HCBS electronic health record
- Quicker access to needed services
Advantages of IAE

- Reduces non-reimbursable administrative costs now incurred by CMEs, specifically for the SRFs
- The CME maintains total case management billable units per calendar year/beneficiary (320 units)
- Mitigates risk of enmeshed or conflictual relationships
- CME ability to focus on HSW needs
Implementation Impact

• Beneficiary:
  o Adjustment to the new process

• CME:
  o Adjustment to staffing plan
  o Applicant engagement
  o Applicant choice
Q&A
Next Steps

- Clinical Coverage policy revision
- Waiver application amendment
- Timeline
Proposed timeline

- Nov. 2018 - Policy & waiver revisions
- Jan. 2019 - Public comment period
- Feb. 2019 - Waiver rollout plan/training
- Mar. 1, 2019 - New policy and waiver
- Rollout of IAE for CAP/C:
  - Key milestone timeframes:
    - Feb. 2019 – Implementation of IAE
    - Feb. 2019 - Training
    - Mar. 2019 – Scheduling
    - May 2019 – Independent assessments
Thank You