<table>
<thead>
<tr>
<th>TIME</th>
<th>ITEM</th>
<th>PRESENTER</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:00-1:15 PM</td>
<td>Call to Order</td>
<td>Linda Burhans, Quality Chair Kim Schwartz, Quality Chair</td>
</tr>
<tr>
<td></td>
<td>Roll Call</td>
<td></td>
</tr>
<tr>
<td>1:15-1:45 PM</td>
<td>Quality Committee</td>
<td>Jaimica Wilkins</td>
</tr>
<tr>
<td></td>
<td>Membership, Terms, Vacancies, Evaluation Updates</td>
<td>Senior Program Manager- Quality &amp; Population Health, DHB, Sam Thompson</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Senior Program Manager- program Evaluation Quality &amp; Population Health,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>DHB</td>
</tr>
<tr>
<td>1:45-2:45 PM</td>
<td>Value Based Purchasing</td>
<td>Amanda Van Vleet</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Senior Program Analyst, Quality and Population Health</td>
</tr>
<tr>
<td></td>
<td></td>
<td>NC Medicaid</td>
</tr>
<tr>
<td>2:45-3:00 PM</td>
<td>Final Questions/ Public Comment and Next Meeting</td>
<td>Linda/Kim</td>
</tr>
<tr>
<td></td>
<td>Agenda</td>
<td></td>
</tr>
</tbody>
</table>
Updates

**Charter**
- Committee Meeting Cadence- Proposed Bi-Annual Meetings (January and July)
- 5 Committee Members recommended for consideration
- 3 Committee Members no longer on committee

**EQRO**
- External Quality Review Organization RFP published
- Questions received from potential bidders and the Dept provided answers
- Currently in Silent Period until Contract Award Announcement
- Onboarding December – January

**Program Evaluation**
- Progress of Evaluation since January 2019
New members for consideration:
- Chris Weathington by Ann Lefebvre (NC AHEC)
- Andrea Long by Genie Komives (Duke Primary Care)
- Tamieka Howell by Greg Griggs (Novant Health)
- Elizabeth “Bess” Stanton by Robin Huffman (Partners Behavioral Health)
- Amy Russell by Calvin Tompkins (Mission Health Partners)

Vacancies: Crisis/Emergency, Provider Association, Hospital. 3 Vacancies on committee, replacements for consideration will be presented at January 2020 meeting.
Quality Management and Improvement

The Department's goal is to improve the health of North Carolinians through an innovative, whole-person centered, and well-coordinated system of care and measurement of quality, which addresses both medical and non-medical drivers of health.

As North Carolina transitions to NC Medicaid Managed Care, the Department will work with Prepaid Health Plans (PHPs) to develop a data-driven outcomes-based continuous quality improvement process. This will:

- Focus on rigorous outcome measurement compared to relevant targets and benchmarks,
- Promote equity through reduction or elimination of health disparities, and
- Appropriately reward PHPs and, in turn, providers for advancing quality goals and health outcomes.

Quality Strategy

The Department’s Quality Strategy details Medicaid Managed Care aims, goals and objectives for quality management and improvement and details specific quality improvement (QI) initiatives that are priorities for the Department.

https://medicaid.ncdhhs.gov/quality-management-and-improvement
Sheps Center Independent Evaluations

- 1115 Waiver/ Substance Use Disorders
- Healthy Opportunities Pilots
- Presentations
Quality Measures

- 2016 and 2017 rates and benchmarks to PHPs
- State of the State
- PHP Reporting
Use of Findings

• Reports
• Governance
QUESTIONS?