NC Department of Health and Human Services
Private Duty Nursing (PDN)
Summer Stakeholder Session

Long-Term Services and Supports
August 19, 2020
Agenda

• Welcome and Introductions
• Managed Care Updates
• Review of June Updates
• Discussion: Skilled Nursing vs. Nurse Aide Level of Care
• PDN Reminders
• Q & A
Managed Care Update
Managed Care Update

1. S.B. 808 became law – Medicaid moves from fee-for-service to Managed Care July 1, 2021.

2. Appx. 1.5 million NC citizens will be moved into private Medicaid Managed Care.

3. Medicaid Managed Care = Quality care with cost efficiencies through negotiated network costs with physicians and hospitals.
Quality Improvement Initiatives

- CMS-485 audit
- Third party insurance
- Transferred/Shared Hours
CMS-485 Audit

PDN PA
CMS-485 Compliance Audit

190 - 485s Submitted in 6-Month Period
(6/1/19 to 12/31/19)

57% Compliant (109); 3 or 4 Required 485's Submitted
18% Non-Compliant (35)
16% Non-Compliant (30)
8% Non-compliant (16)

1 Required 485 Submitted
2 Required 485s Submitted
3 out of 4 Required 485s Submitted
Third Party Insurance

Reminder:

- Medicaid is the payer of last resort
- Private health insurance coverage for nursing services or denial documentation for the prior approval period must be submitted to Medicaid
- Monitoring for compliance with this requirement has been initiated.

consulting with internal resources regarding data collection/analysis
Transferred/Shared Hours

Transfers/Shared Hour Changes and Initials from January - May 2020

PZN TRACKING

- Total Agency Transf
- Total PA Adj.
- Total Initials

Jan-20  Feb-20  Mar-20  Apr-20  May-20

78  70  98  53  44  44
64  39  40  51  39  35
18  22  30  39  39  18
Provider Reconsideration Review Requests Process

• Providers may petition within 30 calendar days a written request for review of payment, payment denial, disallowance or payment adjustment.
• Submission must be received within 30 calendar days from receipt of notification of final payment disposition.
• Providers may appoint another individual to represent them through a separate written statement.

Appeals, Division of Health Benefits
2501 Mail Service Center
Raleigh, North Carolina 27699-2501
Status of Proposed PDN Policy Revisions

The PDN Policy revision process continues to be delayed due to:

• The consideration of additional stakeholder feedback
• Chief Medical Officer consideration of 3G-1 (Adult) policy criteria
• NC Medicaid response to COVID-19
Discussion

- Skilled Nursing vs. Nurse Aide Level of Care

**Private Duty Nursing (PDN)** is substantial, complex, and continuous skilled nursing care. Skilled nursing does not include those tasks that can be delegated to *unlicensed assistive personnel* (21 NCAC 36).
Unlicensed Assistive Personnel

Unlicensed assistive personnel (UAP) is an umbrella term used to describe unlicensed health care assistants that have been trained to provide certain tasks of client care as directed by a licensed health care provider.

UAP include but are not limited to the following specific job titles:

Nurses’ Aide (NA)
Certified Nursing Assistant (CNA)
Patient Care Aide (PCA)
Home Health Aide (HHA)

NC Board of Nursing webpage: www.ncbon.com
Nurse Aide I Tasks

North Carolina Board of Nursing Nurse Aide I Tasks

I. PERSONAL CARE (ADL)
   - Bathing (assist, bed bath, tub bath, shower, sitz)
   - Mouth care
   - Skin care
   - Hair care
   - Nail care
   - Bedmaking (modified)
   - Dressing and undressing

II. BODY MECHANICS
    - Turn and position
    - Transfer – chair and stretcher
    - Use of lifts
    - Assist with ambulation
    - Range of motion exercises

III. NUTRITION
     - Prepare patients for meal time
     - Feed patients
     - Intake and output
     - Force and restrict fluids

IV. ELIMINATION
    - Bedpan/urinal
    - Bowel/bladder retraining
    - Collect/test specimens
    - Perineal/catheter care
    - Apply condom caths
    - Douches
    - Enemas
    - Insert rectal tubes/flatus bags
    - Empty drainage devices from body cavities/wounds
    - Maintain gastric suction

V. SAFETY
   - Side rails/call rails
   - Mits and restraints
   - CPR/Heimlich Maneuver
   - Infection control
     - Handwashing
     - Isolation technique
     - Standard precautions

VI. SPECIAL PROCEDURES
    - Vital signs
      - Temp (oral, rectal, axillary)
      - Pulse (radial, apical)
      - Respiration
      - BP
    - Height and weight (stand-up scales/bed scales)
    - Application of heat/cold
    - Prevent and care for decubitus ulcers
    - Surgical skin preps and scrubs
      - Clean dressing changes
      - Apply ace bandages, TEDs and binders
      - Apply and remove EKG monitor leads
      - Postmortem care
      - Cough/deep breathing
Nurse Aide II Tasks
North Carolina Board of Nursing Nurse Aide II Tasks

**OXYGEN THERAPY**
- Room Set-up
- Monitoring flow-rate

**SUCTIONING**
- Oropharyngeal
- Nasopharyngeal

**TRACHEOSTOMY CARE**

**URINARY CATHETERS**
- Catheterizations

**STERILE DRESSING CHANGE**
(Wound over 48 hours old)

**WOUND IRRIGATION**

**I.V. FLUID – ASSISTIVE ACTIVITIES**
- Assemble/flush tubing during set-up
- Monitoring flow-rate
- Site care/dressing change
- Discontinuing peripheral intravenous infusions

**ELIMINATION PROCEDURES**
- Ostomy Care

**NUTRITION ACTIVITIES**
- Oral/nasogastric infusions (after placement verification by licensed nurse)
- Gastrostomy feedings
- Clamping tubes
- Removing oral/nasogastric feeding tubes
PDN Reminders

• DMA 3062 PDN Medical Update Form
  – All questions to be completed

• DMA 3171 Verification - School Nursing form
  – Please complete the form even though schools are closed due to COVID-19
  – Section V to include only days missed due to school absence, where the PDN nurse provides those hours in the home, must be signed by the beneficiary’s caregiver.
PDN Reminders

• RAI timeliness - Upload required documentation within 10 business days of RAI

• Most RAI’s sent out due to CMS 485, primary insurance, incomplete/outdated documentation, missing/incomplete or inaccurate transfer/shared agreements.

• Forms alterations – please use forms on PDN or NCTracks website.

• NP and PA signatures not permitted per policy
NC Medicaid Bulletins related to COVID-19:

Mark your calendars!

Next PDN Stakeholder session scheduled for

December 17, 2020
2:30pm – 4:00pm
Additional Questions

Please email additional PDN-related questions to:

Medicaid.homecareservice@dhhs.nc.gov

• Current PDN policy links:
  https://files.nc.gov/ncdma/documents/files/3G-2_0.pdf

• PDN website:
THANK YOU!