NC Department of Health and Human Services

COVID-19 Testing:
Reporting under Secretarial Order No. 2

Office Hours, 11:00-11:30

September 17, 2020
Reminder: Reporting of Testing Activity for Reporting Period 2 is due COB Monday, 9/21/2020

Substantial Compliance data will be pulled 9/23/20

- Link to COVID-19 Testing: Nursing Home Reporting Portal
  https://ncgov.servicenowservices.com/csm_nh

Materials available on NC Medicaid COVID Provider Status Reporting Page now including definitions.

SPECIAL BULLETIN COVID-19 #129: Reporting Requirements and Financial Support to Nursing Homes under Secretarial Order No.2 posted here.

Customer Support Hours:
Monday September 21, 2020 (8:00 – 4:00)
https://global.gotomeeting.com/join/221178565 (571) 317-3122 ; Access Code: 221-178-565

Updates and Reminders

Upcoming Timelines
Available at: https://files.nc.gov/ncdma/covid-19/COVID-Testing-Reporting-and-Funding-Timeline-v2-Released-8-24-2020.pdf

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Testing Weeks Covered (Mon-Sun)</th>
<th>Payment Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Due 9/8/20</td>
<td>8/17-8/23</td>
<td>Processed as part of Cycle 37</td>
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<tr>
<td></td>
<td>8/24-8/30</td>
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<tr>
<td>2. Due 9/21/20</td>
<td>8/31-9/6</td>
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<td>3. Due 10/5/20</td>
<td>9/14-9/20</td>
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<tr>
<td></td>
<td>9/21-9/27</td>
<td>Reporting Period 2 and 3, processed as part of Cycle 41</td>
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</tbody>
</table>
“Substantial Compliance”

- Did the required provider participate in the reporting?
- Does the provider’s testing activity reflect a pattern of compliance over a multi-week lookback?
  - If facility is not in Outbreak status/does not have newly identified positive case, state should see a pattern of bi-weekly staff/HCP testing.
  - If facility is in Outbreak status/identifies newly identified positive case, state should see pattern of weekly testing of both staff/HCPs and residents.
Update on Secretarial Order No. 2 and CMS-3401-IFC

• Secretarial Order No. 2 still in effect (through 9/22)
• Future Order will align with federal guidance.
• Division representatives will be coordinating on implementation.
• Next Office Hours will be dedicated to outlining how Portal reporting will be modified.
• Reference materials will also be updated.
• Please look for additional written guidance.
• Please submit questions to the chat box that can help inform the guidance and support Department provides.
Updates for Non-Medicaid Providers

• Providers set up as “vendors” with DHHS.

• Non-Medicaid Providers will receive a project-specific “provider agreement” today.
  – Referenced in earlier trainings and Special Bulletin 129.
  – Provides program integrity safeguards for use of CARES Act funds.
  – Email will come from Trish Farnham and will be sent to contact who submitted Substitute W-9.
  – Once provider agreement is returned, will authorize Controller’s Office to issue payment.
  – Payments to non-enrolled providers will be close to 9/22/2020 but may be a few days after.
• Note: if provider has been determined to not have an active NPI, Medicaid will reach out to arrange for payment under vendor process.
Duplicative records/submissions ("cases"):  
1. Users can’t modify submissions directly once submitted.  
2. If user would like to correct entry, please submit a new entry.  
3. In cases of duplicative entries, the state team will automatically pull most recently submitted testing data for that testing week into analysis. Or reach out in writing if there is a question on either financial or testing data. Duplications slow down ability to process submissions, so thank you for doublechecking submission before sending the first one.  
4. If provider wants to proactively remove/correct earlier entries, please submit request to state team, including case number to replace and case number which now applies.
Reminder: Once Submitted, Where Do I Go?

Finished? Another week to log? Go Home.
Coming Up

• Overview of Secretarial Order modification on Portal/Reporting.

• Discussion of Staff Roster.

• Modifications to better reflect POC testing.
  – Did facility a utilize Point of Care testing device for any of testing performed this week?
  – Clarification of testing method under financial reporting and related fields.
Questions and Answers