North Carolina EVV Program: Alternate EVV Providers

North Carolina Department of Health and Human Services
November 12, 2020
Agenda

- Introductions
- Definition of Alternate EVV / EVV Aggregator
- How Alternate EVV works
- Vendor-centric Testing Model
- Provider Aggregator Portal
- Program Timeline & Next Steps
State-Supplied Solution vs Alternate EVV

3rd Party EVV, or ‘Alternate’ EVV data is a feature available to state payer programs using the Sandata Aggregator system.

This allows the North Carolina EVV program to accept EVV visit information from providers using their own EVV systems outside of the one supplied by the state.

- Sandata refers to this as an ‘Open’ program.
- Data from other EVV systems is delivered to the state’s Aggregator via a standard EVV interface specification supplied by Sandata.
- All visit data supplied for the state’s EVV program is evaluated against the same set of program rules- for 21st Century Cures compliance as well as state requirements.

This presentation is intended for those providers who have their own EVV systems, or are considering using their own EVV system for the North Carolina DHHS program.
EVV Data Flow - Providers to Aggregator

Providers using the state-supplied Sandata EVV System:

Provider
(using Sandata EVV™)

EVV Activity
(Sandata EVV with NC-DHHS Program Rules)

NC-DHHS EVV Program Aggregator

Complete EVV Program Information

Data Warehouse

Reporting

Claim / Encounter Verification

The Aggregator / 3rd Party EVV model allows providers to use the EVV system of their choice, and deliver EVV data that is consistent with the state’s EVV program and policies.

Providers using other (alternate) EVV Systems:

Providers, MCO’s, Fiscals

EVV Activity
(3rd Party EVV System)

NC-DHHS Program Rules

Vendor Created Process

Program Rule Exceptions

EVV Data
Alternate EVV: Vendor-Centric Implementation Process

Outreach / Request
- Alt EVV specifications published
- Provider survey opens
- Engage with providers’ vendors

Interface Testing
- Vendor test credentials issued
- Vendor test data uploaded
- EVV data format validation automated process
- Review of testing results to complete testing

Support
- Dedicated Sandata team for EVV vendor support.
- EVV program customer care Help Desk support to assist providers with questions

Production Ready
- Production credentials sent to Vendors to transmit data
- Provider receives notification and access to their Aggregator portal
- Ongoing data delivery and support
3rd Party EVV: Integration Vendor-Centric Model

**Provider Agency Focus: Delivery of Care**
- Goal is to minimize the impact to the provider agencies by engaging directly with the EVV system vendors at a technical level.
- Providers keep using their existing systems, and don’t focus on system interfaces for their EVV.
- When their vendor completes Alt EVV testing and turns on their interface, the provider can verify their data is flowing to the North Carolina Aggregator correctly.

**EVV Vendor Focus: System to System**
- Leverage Sandata’s standard Data Specifications, used in 10+ other EVV programs throughout the country.
- Many vendors already have experience and interfaces with the Sandata Aggregator in other states.
- Focus on testing the North Carolina specific program rules
Vendor-centric Alternate EVV Interface Testing

- The Alternate EVV Specification defines the data elements and formats to deliver EVV data to the state’s Aggregator. The **North Carolina addendum** defines the state-specific values and behaviors.
- Sandata provides a real-time, web-based system for vendors to test their EVV interfaces.

- Once the vendor’s testing has completed, Sandata will review the results with the vendor, and deliver the vendor their production credentials when testing is complete.
- Once the vendor has passed testing, all providers using that vendor’s product will be notified, and their data will flow from their vendor to the North Carolina Aggregator automatically.
The North Carolina EVV Program Aggregator will:

- Consume EVV data from providers (Sandata and Alternate EVV)
- Apply NC DHHS policy rules to all EVV visits
- The Aggregator Portal allows Alternate EVV Providers to view any exceptions to state policy that are identified in their delivered visits.
- The providers would then correct those issues in their own EVV systems, and their system would redeliver the updated visit data to the Aggregator.
- Providers will receive training and support for their use of the Aggregator portal.
### Program Timeline

- The North Carolina EVV program will be fully program live on 1/1/2021.
- The state and Sandata are working to provide maximum time and support for providers that choose to use their own EVV systems to have them tested and data deliveries underway by January 1st.

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<td>• Alternate EVV Data Specification and NC Addendum Available</td>
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<td>• Vendor Interface Work Continues</td>
<td>• Vendor Credentials and Testing</td>
<td>• EVV Program Live</td>
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<td>• Provider Survey Opens to Public</td>
<td>• Vendor Outreach</td>
<td>• Vendor Testing Requests Begin</td>
<td>• Production Credentials</td>
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Thank You.

• EVV Program Provider Survey: surveymonkey.com/r/NCDHHS_AltEVV

• North Carolina EVV website: medicaid.ncdhhs.gov/evv