NC Department of Health and Human Services

Private Duty Nursing (PDN) Stakeholder Session

Long-Term Services and Supports

Dec. 17, 2020
Agenda

- Welcome and Introductions
- Managed Care Updates
- PDN Policy Update
- Quality Improvement Initiatives
- PDN Reminders
- General Information
- Q & A
Managed Care Updates

Moving to NC Medicaid Managed Care – July 1, 2021

• 1.6 - 1.8 million Medicaid beneficiaries will enroll in Standard Plans.

• Beneficiaries will be able to choose from FIVE Prepaid Health Plans (PHPs) or the Eastern Band of Cherokee Indians (EBCI) Tribal Option.
  – AmeriHealth Caritas
  – Healthy Blue
  – United HealthCare
  – WellCare
  – Carolina Complete Health (Regions 3, 4, 5)

• All health plans in all regions will go live on July 1, 2021.
• Some beneficiaries will stay in fee-for-service (NC Medicaid Direct) because it provides services that meet specific needs, or they have limited benefits.
Key Dates for Transitioning to Medicaid Managed Care

- **Begin Open Enrollment**: 3/15/21
- **End of Choice Period**: 9/29/21
- **Open Enrollment**: 5/14/21
- **Auto Enrollment**: 5/15/21, 5/22/21
- **Transition Info Sent to PHPs**: 7/1/21
- **Tribal Option & Managed Care Launch**: 5/15/21, 5/22/21
Webinar Series for Medicaid Providers and Practice Leaders

Bi-monthly evening webinar series to increase engagement with providers, practice managers and quality managers.

**TOPICS:**
1. Medicaid Managed Care
2. Quality & performance on clinical criteria

More Information is available:
New Webinar Series for Medicaid Providers and Practice Leaders
For more information:

Please refer to NC Medicaid Bulletin

**Medicaid Managed Care Provider Update**

Posted Tuesday, Nov. 17, 2020

Additional information for providers will be published in future Medicaid Bulletins.
PDN Policy Update

Proposed Revision:

3G-1 Private Duty Nursing for Beneficiaries Age 21 and Older: Section 3.3 Health Criteria

Options to marginalize the policy based on current or innovative standards of practice.
Quality Improvement Initiatives

- CMS-485 Audit
- Transferred/Shared Hours
CMS-485 Audit

PDN PA

CMS-485 Compliance Audit

190 - 485s Submitted in 6-Month Period (1/1/20 - 6/30/20)

- 55.1% Compliant (109); 3 or 4 Required 485s Submitted
- 17.3% Non-Compliant (34), 1 Required 485 Submitted
- 14.8% Non-Compliant (29), 2 Required 485s Submitted
- 12.7% Non-Compliant (25), 3 out of 4 Required 485s Submitted
Transferred/Shared Hours

Transfers/Shared Hour Changes & Initials from June – October 2020

PDN TRACKING

![Graph showing transferred/shared hours from June to October 2020.](image)
PDN Reminders

• Transfer Requests
• Electronic Signatures
• Third Party Insurance
• Request for Additional Information (RAI)
Transfer Requests

- Coordination of care between providers
- Transfer/Shared Hours agreement
- Required forms
Electronic Signatures

• NC Medicaid follows Federal (485) requirements regarding electronic signatures.

CMS Program Integrity Manual

• Accepted electronic signatures must include:
  − Date
  − Physician’s name (legible)
  − Physician’s credentials

* Note: A physician covering for the attending physician may sign the CMS 485. NC Medicaid does not accept PA or NP signatures.
Third Party Insurance

Reminder:

• Medicaid is the payer of last resort.

• Private health insurance coverage for nursing services or denial documentation for the prior approval period must be submitted to Medicaid.

• Monitoring for compliance with this requirement has been initiated.
Request for Additional Information (RAI)

How to locate in NC Tracks
6.3 Provider Relationship to Beneficiary

To provide PDN services reimbursed by Medicaid, the provider agency shall not employ:

a. a member of the beneficiary’s immediate family (spouse, child, parent, grandparent, grandchild, or sibling, including corresponding step- and in-law relationships); or

b. a legally responsible person who maintains his or her primary private residence with the beneficiary; or

c. the nurse shall not live with the beneficiary in any capacity.
NC Medicaid Bulletins related to PDN/COVID-19:

- SPECIAL BULLETIN COVID-19 #88: Additional Temporary Rate Increases for Skilled Nursing Facilities, LTSS Personal Care Service Providers and Home Health Providers to support Strengthening Infection Prevention Activities - May 11, 2020
- SPECIAL BULLETIN COVID-19 #81: Hospice Clinical Coverage Policy: Changes due to CMS Amendment and Other Flexibilities - May 4, 2020
- SPECIAL BULLETIN COVID-19 #57: Private Duty Nursing Flexibility Updates - April 22, 2020
- SPECIAL BULLETIN COVID-19 #52: Coverage for Weight Scales and Portable Pulse Oximeters - Temporary Flexibilities - April 20, 2020
- SPECIAL BULLETIN COVID-19 #38: Private Duty Nursing Clinical Policy Modification – Prior Approval Status Due to Refusal of PDN Services - April 8, 2020
- SPECIAL BULLETIN COVID-19 #32: Rate Increase and Claims Reprocessing - April 3, 2020
- SPECIAL BULLETIN COVID-19 #29: Coverage for Automatic Blood Pressure Monitors: Temporary Flexibilities Effective March 30, 2020 - March 31, 2020
- SPECIAL BULLETIN COVID-19 #5: Private Duty Nursing and Home Health Updates - March 19, 2020
Q & A
Mark your calendars!

Next PDN Stakeholder session scheduled for Spring 2021
Additional Questions

Please email additional PDN-related questions to

Medicaid.homecareservice@dhhs.nc.gov

• Current PDN policy links
  https://files.nc.gov/ncdma/documents/files/3G-2_0.pdf

• PDN website
Thank you and stay safe!

If you leave home, know your 3 Ws!

WEAR
a cloth mask over your nose and mouth.

WAIT
6 feet apart. Avoid close contact.

WASH
your hands or use hand sanitizer.

@NCDHHS

#StayStrongNC