Medical Care Advisory Committee (MCAC) Subcommittees Update

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Medical Care Advisory Committee (MCAC) Meeting
March 19, 2021
MCAC Subcommittees Status Report

• There were six (6) subcommittees established in 2018
  – Three (3) completed (Network Adequacy, Provider Engagement, Credentialing)
  – Three (3) met regularly until the COVID-19 Pandemic began - (Beneficiary Engagement, BH/IDD Tailored Plan, Quality Subcommittee)

• Beneficiary Engagement & BH/IDD Tailored Plan Subcommittee suspended both virtual and in person meetings

• Quality Subcommittee continued meetings
BH/IDD Tailored Plan Subcommittee

- Last met Jan 31, 2020
- Members added to routine email distribution lists
- Information distributed at least weekly via email re:
  - COVID-19 clinical policies, rates, testing, vaccines
  - BH/IDD Tailored Plan RFA
  - Tailored Care Management
  - Transitions of Care
  - Medicaid Bulletins
  - Managed Care Milestones, Key Information
  - Provider and County Playbooks
  - Tribal Option Information
- Members invited to webinars, meetings, etc.
- Plan to continue dissemination of information virtually until NC Medicaid return to worksite
- New NC Medicaid Staff Lead- Kelsi Knick, Deputy Director Tailored Plans
Beneficiary Engagement Subcommittee

• Last met Feb. 14, 2020

• Information distributed to members via email at least weekly re:
  – COVID-19 clinical policies, rates, testing, vaccines
  – BH/IDD Tailored Plan RFA
  – Tailored Care Management
  – Transitions of Care
  – Medicaid Bulletins
  – Managed Care Milestones, Key Information
  – Provider and County Playbooks
  – Tribal Option Information

• Invited member to webinars held on 1/25/21, 3/10/21

• Members of Beneficiary Engagement and BH/IDD Tailored Plan subcommittees participated in feedback sessions on the provider directory, beneficiary portal, revisions to beneficiary notices

• Consultation held with cochairs on Feb. 2021

• Next steps
  – Share information on NC COMet- a new community stakeholder group
  – Share information on PHP Member Advisory Committees when finalized incl. how member voice from all MACs is combined or consolidated
  – Revisit discussion with cochairs to make sure member voice
  – Continue disseminating information electronically until in person or virtual meetings resume
Quality Subcommittee update

• Still actively meeting
  – 2021 meetings in January, April, July, October
  – Biannually during suspension and COVID-19 pandemic (January and September 2020)

• Recent Charter updates to reflect updated meeting cadence and new members

• Recent presentations to the Committee include: Annual Quality Report, Telehealth, Quality Strategy, Medicaid Managed Care updates, Quality measures, Keeping Kids Well Campaign, Provider satisfaction survey

• Upcoming Meeting Agenda- voting on new Co-Chair, PHP onboarding plans, 2021 Governance, QAPI/PIP alignment year 1, updated Telehealth data
MCAC Committee

• Co-Chairs: Kim Schwartz and Joyce Winstead (pending Committee approval)

• Membership includes:
  − Board-certified physician in internal medicine/family practice
  − Board-certified physician in pediatric medicine
  − Board-certified physician in obstetrics and gynecology
  − Behavioral Health Psychiatrist
  − Beneficiary

• Additional areas represented:
  − Hospital
  − Pharmacy
  − LME-MCO
  − Health Plan Association (NCHP)
  − Academic/University
  − LHD
  − Crisis/Emergency
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