North Carolina
Medicaid Special Bulletin

An Information Service of the
Division of Medical Assistance

Visit DMA on the Web at http://www.ncdhhs.gov/dma

January 5, 2015

Attention:
All Providers

Required Training for Newly Enrolling
N.C. Medicaid and N.C. Health Choice
(NCHC) Providers

Providers are responsible for informing their billing agency of information in this bulletin. CPT codes, descriptors, and other data only are copyright 2013 American Medical Association. All rights reserved. Applicable FARS/DFARS apply.
According to the North Carolina (NC) State Senate Bill 496 108C-9.c, all newly enrolling N.C. Medicaid and N.C. Health Choice (NCHC) providers must complete N.C. Medicaid and NCHC Provider Online Training. As the bill states:

*Prior to being initially enrolled in the North Carolina Medicaid or Health Choice program, an applicant’s representative shall attend training.*

The training is subject to change every six months due to biannual updates to the *Provider Claims and Billing Assistance Guide*, which is available at [https://www.nctracks.nc.gov/content/public/providers/provider-manuals.html](https://www.nctracks.nc.gov/content/public/providers/provider-manuals.html).

On March 6, 2014, updates were made to the N.C. Medicaid and NCHC Provider Online Training curriculum. The most recent training curriculum must be completed for all newly enrolling providers.
Electronic claims must be transmitted and completed by 5:00 p.m. on the cut-off date to be included in the next checkwrite. Any claims transmitted after 5:00 p.m. will be processed on the second checkwrite following the transmission date.

____________________________                         ___________________________
Sandra Terrell, MS, RN    Paul Guthery
Director of Clinical                 Executive Account Director
Division of Medical Assistance               CSC
Department of Health and Human Services