



**[REMINDER: NCTracks Changes to Provider Verification Process Effective May 9, 2021](#)**

**FRIDAY, APRIL 30, 2021**

On May 9, 2021, NC Medicaid is taking additional steps to ensure providers meet their contractual obligation to keep credentials current on their NCTracks enrollment. NCTracks will generate a notification to providers at 60, 30 and 14 calendar days prior to the expiration date of the credential; and will begin a process of suspension if a provider fails to update their credential. [More](#)

**[Electronic Visit Verification Implementation: Claim Adjudication Based on EVV Data Begins June 1, 2021](#)**

**FRIDAY, APRIL 30, 2021**

NC Medicaid will end the pay and report period for Electronic Visit Verification (EVV) claims on May 31, 2021. [More](#)

**[REMINDER: Changes to Provider Verification Process in NCTracks Begin May 9, 2021](#)**

**MONDAY, APRIL 26, 2021**

As a reminder, NC Medicaid is taking additional steps to ensure providers meet their contractual obligation to keep credentials current on their NCTracks enrollment effective May 9, 2021. NCTracks will generate a notification to providers at 60, 30 and 14 calendar days prior to the expiration date of the credential; and will begin a process of suspension if a provider fails to update their credential. [More](#)

**[AMH NC Medicaid Direct/Managed Care PCP Enrollee Report – How to Read & Use Your Enrollee Report](#)**

**FRIDAY, APRIL 23, 2021**

To assist with identifying North Carolina Medicaid and NC Health Choice beneficiaries currently assigned under the Community Care of North Carolina/Carolina ACCESS (CCNC/CA) program, NCDHHS generated a new Advanced Medical Home (AMH) NC Medicaid Direct/NC Medicaid Managed Care Primary Care Provider (PCP) Enrollee Report for distribution to CCNC/CA participating providers. [More](#)

**[REMINDER: NCTracks Changes to Provider Verification Process Begin May 9, 2021](#)**

**THURSDAY, APRIL 22, 2021**

Effective May 9, 2021, NC Medicaid is taking additional steps to ensure providers meet their contractual obligation to keep credentials current on their NCTracks enrollment. [More](#)

**[NC Medicaid Managed Care Provider Update - April 22, 2021](#)**

**THURSDAY, APRIL 22, 2021**

Key dates for transitioning to NC Medicaid Managed Care, Provider contracting reminders, Provider Playbook updates, Provider outreach to patient panels, webinars, Provider and health plan look-up tool, PHP quick reference guides, help center, Provider Ombudsman and Tailored Care Management certification. [More](#)



**[Healthy Opportunities Screening, Assessment and Referrals Claims Issue Update](#)**

THURSDAY, APRIL 22, 2021

Providers with Denials for Healthy Opportunities Screening, Assessment and Referrals Claims due to edit 02088 may now resubmit claims; Place of Service Indicator codes updated. [More](#)

**[Advanced Medical Home Tier 3 Glidepath Attestation Payment Updates – April 21, 2021](#)**

WEDNESDAY, APRIL 21, 2021

NC Medicaid will offer time-limited payments to practices that have attested as an Advanced Medical Home Tier 3 if they can demonstrate successful readiness for AMH Tier 3 responsibilities. [More](#)

**[Clinical Pharmacy Practitioner Fee Schedule Changes Effective April 6, 2021](#)**

TUESDAY, APRIL 20, 2021

Changes have been made to the Clinical Pharmacy Practitioners (CPPs) fee schedule to more accurately reflect the types of services provided by a CPP certified by the NC Board of Pharmacy. [More](#)

**[Tailored Care Management Certification Desk Review Guide and Scoring Tool Available](#)**

FRIDAY, APRIL 16, 2021

The Department is releasing the draft Tailored Care Management Desk Review Guide and Scoring Tool to support providers applying for AMH+ or Care Management Agency certification. [More](#)

**[Electronic Visit Verification Implementation Update: Alternate EVV Solution Deadline for Compliance](#)**

FRIDAY, APRIL 16, 2021

To ensure NC Medicaid continues to move forward with EVV implementation and can fully integrate EVV through claims adjudication for all providers, alternate EVV solutions must pass testing validation by April 30, 2021. [More](#)

**[SPECIAL BULLETIN COVID-19 #164: Update on CARES Act-funded Payments to Nursing Facility Providers for Staff Testing Costs](#)**

THURSDAY, APRIL 15, 2021

This bulletin provides an update on the final reconciliation activity related to nursing facility staff COVID-19 testing payments authorized under Secretarial Orders No. 2 and No. 4. [More](#)

**[Provider Data Updates](#)**

WEDNESDAY, APRIL 14, 2021

Providing the most accurate and complete provider information is a top priority so Medicaid and NC Health Choice beneficiaries can make the most informed choice for their health plan and primary care provider. [More](#)

**[NCTracks Changes to Provider Verification Process](#)**

WEDNESDAY, APRIL 14, 2021

NC Medicaid is making system modifications that will start the process of 45 and 60 day notifications of suspension if a provider fails to update their credential prior to the expiration date. [More](#)



**[Quarterly HCPCS Code Update April 1, 2021](#)**

TUESDAY, APRIL 13, 2021

Effective with the date of service April 1, 2021, the Centers for Medicare & Medicaid Services added new HCPCS codes (J codes), deleted others and changed the description of some existing codes. [More](#)

**[Implementation of Rate Floors for Facility-Based Crisis and Mobile Crisis Services](#)**

MONDAY, APRIL 12, 2021

Effective July 1, 2021, NC Medicaid will increase fee-for-service rates and establish rate floors for facility-based crisis and mobile crisis management services that will mandate minimum reimbursement rates. [More](#)

**[New and Amended Clinical Coverage Policies – March 2021](#)**

TUESDAY, APRIL 6, 2021

The following new or amended clinical coverage policies are available on the Clinical Coverage Policies web page on NC Medicaid's website. [More](#)

**[Last Month to Submit Program Year 2020 Attestations](#)**

TUESDAY, APRIL 6, 2021

Program Year 2020 Webinar Series, The Security Risk Analysis (SRA) and Program Year 2021 Announcements. [More](#)

**[Quality Strategy Update Draft Posted for Public Comment](#)**

MONDAY, APRIL 5, 2021

An updated draft of NC Medicaid's Managed Care Quality Strategy is posted for public comments until May 6, 2021. [More](#)

**[Quality Report and Quality Measurement Technical Specifications Manual Posted](#)**

THURSDAY, APRIL 1, 2021

The NC Medicaid Annual Quality report and an updated NC Medicaid Managed Care Quality Measurement Technical Specifications Manual are available. [More](#)

**[Primary Care Provider Practice Reassignment for Some Beneficiaries](#)**

THURSDAY, APRIL 1, 2021

NCDHHS has implemented a PCP practice reassignment process to better match beneficiaries to the PCP with whom they already have an active relationship with to help ensure the best health plan is selected during auto-enrollment. [More](#)