



Medicaid Direct Network Adequacy Data

Data reflects networks submitted by health plans on April 30, 2024

Network Adequacy Metrics & Standards Definitions

Network Adequacy Metrics

Metric	Definition
% of Members in Region Meeting Access Standards	The percentage of members in a region whose residential address is within the specific time or distance of the appropriate number of providers for the specified service type.

Time & Distance Standards

Service Type	Urban Standard ¹	Rural Standard ²
Location Based Services	Psychosocial Rehabilitation, Substance Abuse Comprehensive Outpatient Treatment, Substance Abuse Intensive Outpatient Program, and Outpatient Opioid Treatment (OTP): ≥ 2 providers of each service within 30 minutes or 30 miles of residence for at least 95% of members	Psychosocial Rehabilitation, Substance Abuse Comprehensive Outpatient, Substance Abuse Intensive Outpatient Program, and Outpatient Opioid Treatment (OTP): ≥ 2 providers of each service within 45 minutes or 45 miles of residence for at least 95% of members
Outpatient Behavioral Health	≥ 2 providers of each outpatient BH service within 30 minutes or 30 miles of residence for at least 95% of members	≥ 2 providers of each outpatient BH service within 45 minutes or 45 miles of residence for at least 95% of members
Partial Hospitalization	≥ 1 provider of partial hospitalization within 30 minutes or 30 miles for at least 95% of members	≥ 1 provider of partial hospitalization within 60 minutes or 60 miles for at least 95% of members

¹ "Urban" is defined as non-rural counties, or counties with average population densities of two hundred fifty (250) or more people per square mile

² "Rural" is defined as a county with average population density of less than two hundred fifty (250) people per square mile

Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

Medicaid Direct Behavioral Health Network Adequacy Metrics										
Plan	# of Counties	Opioid Treatment Program	Psychosocial Rehab	SACOT	SAIOP	SAIOP	Outpatient Behavioral Health	Outpatient Behavioral Health	Partial Hospitalization	Partial Hospitalization
		Adult	Adult	Adult	Adult	Child	Adult	Child	Adult	Child
		% Members	% Members	% Members	% Members	% Members	% Members	% Members	% Members	% Members
Alliance	7	100%	100%	100%	100%	100%	100%	100%	100%	100%
Partners	15	100%	100%	100%	100%	100%	100%	100%	100%	100%
Trillium	46	99%	91%	100%	100%	100%	100%	100%	90%	88%
Vaya	32	96%	96%	88%	99%	24%	100%	100%	90%	82%

Local Management Entity/Managed Care Organizations (LME/MCOs) NCDHHS LME/MCOs under Secretary directive 11/1/23

