



NC DEPARTMENT OF  
**HEALTH AND  
 HUMAN SERVICES**  
 Division of Health Benefits

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**DAVE RICHARD** • Deputy Secretary, NC Medicaid

February 23, 2023

Re: Medicaid Eligibility Quality Control (MEQC) Review RY2024

Dear County Directors of Social Services:

The purpose of this letter is to inform county departments of social services of our revised approach to the Medicaid Eligibility Quality Control review for RY 2024. The Medicaid Eligibility Quality Control (MEQC) Program provides states a unique opportunity to improve the quality and accuracy of their Medicaid eligibility determinations. This review complements the Payment Error Rate Measurement (PERM) review and is focused on how states determine members' eligibility or ineligibility for services covered under Medicaid. The MEQC review is designed to reduce erroneous expenditures by reviewing eligibility determinations for compliance with Federal and state guidelines. It is likewise designed to measure states' ability to make accurate and timely eligibility determinations so that Medicaid and Children's Health Insurance Program (CHIP) services are appropriately provided to eligible individuals.

On October 5, 2022, the DHB Office of Compliance and Program Integrity (OCPI) met with the CMS MEQC team to share North Carolina's current legislative requirement under Session Law 2017-57 mandating the Recipient Eligibility Determinations Audit (REDA). OCPI's goal was to consolidate the REDA and MEQC reviews to eliminate redundancy and undue hardship on the counties. CMS agreed to review the proposal to ensure federal MEQC requirements would still be met. Following the meeting, OCPI formally submitted a plan to utilize the State's existing Quality Assurance staff executing the REDA audit as the work effort to satisfy the MEQC requirements. CMS approved the plan on December 2, 2022.

In order to meet MEQC requirements for a satisfactory sample selection, the REDA audit workplan for 2023 will include two additional sample months (January and December 2023). However, REDA accuracy rates for 2023 will exclude the sample results from the two additional months to remain consistent with non-MEQC reporting years. For the additional sample months of January and December 2023, OCPI will review those cases focusing only on the MEQC objective of whether established processes were followed. The county will only be contacted regarding these sample items if any additional information is required that is not already uploaded in NCFast.

If you have any questions, please contact Betty Dumas-Beasley at [betty.j.beasley@dhhs.nc.gov](mailto:betty.j.beasley@dhhs.nc.gov) or (919) 268-6481.

Sincerely,

DocuSigned by:  
  
 11395D232A054A2...  
 Dave Richard

**NC MEDICAID**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS**

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