North Carolina Medicaid Managed Care Transformation as of 4/1/23: Implications for Children/Youth Served by the Child Welfare System
A Reference Guide for DSS County Child Welfare Workers

## Care Management for Children & Youth Served by the Child Welfare System

Most children and youth served by the child welfare system will continue to receive care management as they do today; children ages 0 – 3 will be eligible to receive Tailored Care Management as of 4/1.

### Overview of CCNC and CMARC for Children/Youth Served by the Child Welfare System

#### CCNC Eligibility
- Children/youth who are not Tailored Care Management eligible and are:
  - Ages 0 – 5 prescribed medication;
  - Ages 0 – 5 identified as high-risk*; or
  - Ages 5 +

#### Functions
- **CCNC serves as lead** coordinating physical health, behavioral health, and unmet health-related resource needs with DSS
- **CCNC works with LME/MCO** to coordinate the delivery of behavioral health services
- **LME/MCO supports coordination of BH services** at request of CCNC or DSS Child Welfare Worker and assigns care coordinator to member at DSS caseworker request

#### CMARC Eligibility
- Children/youth who are not Tailored Care Management eligible and are:
  - Ages 0 – 5 with special health care needs (except for those prescribed medication or identified as high-risk)

#### Functions
- **Local Health Departments (LHDs) serves as lead** in providing a suite of care management services in coordination with primary care providers and social services organizations
- **If a child has complex medical needs, the CCNC care manager will collaborate with CMARC to provide development supports and service assistance**

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### Not Tailored Care Management- Eligible
These children and youth will continue to receive care coordination/care management through CCNC or CMARC.*

### + Tailored Care Management- Eligible
These children and youth will receive Tailored Care Management through an LME/MCO. **

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*Individuals receiving Tailored Care Management may not receive CMARC as the services are considered duplicative.

** Some children and youth may receive Tailored Care Management through provider-based care management.

Individuals eligible for Tailored Care Management include those with a serious mental illness (SMI), a serious emotional disturbance (SED), a severe SUD, an I/DD, or those who are receiving services for a TBI.
Since 12/1, LME/MCOs have been sending assignment letters to individuals who become eligible for the Tailored Care Management.

- Assignment letters are sent to a member’s Authorized Representative(s) as identified in the member’s 834-eligibility file, a standard Medicaid enrollment file.
- Depending on each individual circumstance, the Authorized Representative may be the County DSS Director, DSS County Child Welfare Worker, or other individual (e.g., foster or kinship parent).
- The LME/MCO will send assignment letters to the Authorized Representative of any member who enters foster care after April 1, 2023 who is Tailored Care Management eligible.

Members or their legal guardians can choose a different Tailored Care Management provider or choose to opt out of Tailored Care Management

All Tailored Care Management eligible members are given three choices:

- keep their assigned Tailored Care Management provider,
- request to change their Tailored Care Management provider, or
- opt out of Tailored Care Management.

If a member or their legal guardian chooses to change their Tailored Care Management provider or opt out Tailored Care Management, they should contact their LME/MCO.