



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Health Benefits

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**DAVE RICHARD** • Deputy Secretary, NC Medicaid

December 19, 2022

Re: Medicaid Operational Support Team Manager

Dear County Director of Social Services:

We are pleased to announce that Christy Berrong has accepted the position as Medicaid Operational Support Team Manager. Ms. Berrong was previously a member of the Medicaid Operational Support Team. Christy has extensive Medicaid policy knowledge that will not only be an invaluable asset to the OST staff, but also to the local agency.

Christy will continue to support those local agencies assigned to her through mid-January when they are temporarily assigned to other OST for support. The OST position vacated by Christy will be posted in early 2023. The local agencies will be notified when the vacancy has been filled and OST assignments have been made.

Thank you for your understanding during this period of transition.

Sincerely,

DocuSigned by:

*Dave Richard*

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Dave Richard

Deputy Secretary, NC Medicaid

**NC MEDICAID**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS**

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