

Division of Health Benefits | NC Medicaid

2025 NC Medicaid Standard Plan Performance Comparison Tool

Friday, June 27, 2025

NC Medicaid has released a new online tool for beneficiaries to compare the five available Standard Plans. The 2025 NC Medicaid Standard Plan Performance Comparison Tool is now available online.

2021-2023 Annual Quality Report

Friday, June 27, 2025

NCDHHS is pleased to announce the release of the 2021-2023 NC Medicaid Annual Quality Report.

NC Medicaid Guidance on Sunsetting of Community Alternatives Program Waiver Appendix Flexibilities

Friday, June 20, 2025

NC Medicaid Hurricane Helene flexibilities for Community Alternatives Program for Children (CAP/C) and Community Alternatives Program for Disabled Adults (CAP/DA) Waiver programs will expire on June 30, 2025.

Enhancements to PDN Prior Approval and Claims Processing – Effective July 13, 2025

Thursday, June 19, 2025

NCTracks will implement system enhancements to improve the processing of Private Duty Nursing (PDN) Prior Approvals (PAs) and claims.

NC Medicaid Long Term Services and Supports Office Hours

Friday, June 13, 2025

NC Medicaid is hosting program specific office hours. Sessions will provide an opportunity for stakeholders to request technical assistance about issues and concerns.

Updated Tobacco-Related Policy Requirements Delayed until Jan. 1, 2027

Tuesday, June 10, 2025

Tobacco-related policy requirements will be effective Jan. 1, 2027.

Hospital at Home Program Extended Through Sept. 30, 2025

Tuesday, June 10, 2025

Providers can continue billing Diagnosis Related Group claims using revenue code 0161 for room and board and occurrence span code 82.

NC Medicaid Guidance on Sunsetting of Innovations Waiver Appendix K Flexibilities

Wednesday, June 04, 2025

Temporary flexibilities to the Innovations Waiver after Hurricane Helene are ending July 1, 2025.

NC Innovations Waiver: Supports Intensity Scale-Adult Version® 2nd Edition

Tuesday, June 03, 2025

The Centers for Medicare & Medicaid Services (CMS) requires individuals in the NC Medicaid Innovations waiver program to have a valid and comprehensive assessment.

Managed Care Electronic Visit Verification Home Health Implementation Hard Launch Effective Oct. 1, 2025

Tuesday, June 03, 2025

NC Medicaid's Electronic Visit Verification (EVV) system for Home Health ensures compliance with federal requirements.



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Healthy Opportunities Pilot Update

Monday, June 02, 2025

Budget proposals from the North Carolina General Assembly do not include funding for Healthy Opportunities Pilots services beyond June 30, 2025.