

Retainer Payments for Home and Community-Based Service Providers Impacted by Hurricane Helene FRIDAY, OCTOBER 25, 2024 For providers unable to provide services under an active, approved service plan due to the impacts of Hurricane Helene.

Implementation of Provider Data Management/Centralized Verification Organization on Hold

TUESDAY, OCTOBER 22, 2024 Providers will continue to use NCTracks for all enrollment activities until further notice.

2023 CAHPS Survey Report Released

TUESDAY, OCTOBER 22, 2024 This survey provides a national standard for assessing beneficiaries' health care experience.

Influenza Vaccine and Reimbursement Guidelines for 2024-2025 for NC Medicaid

TUESDAY, OCTOBER 15, 2024 This bulletin applies to both NC Medicaid Direct and NC Managed Care health plans.

Hurricane Helene Policy Flexibilities to Support Providers and Members - Oct. 11, 2024

FRIDAY, OCTOBER 11, 2024 This bulletin contains information on updated flexibilities being implemented by NC Medicaid due to the Hurricane Helene Public Health Emergency.

Terminating Coverage of Some Definitive Drug Testing Codes

THURSDAY, OCTOBER 10, 2024 Effective Dec. 1, 2024, some drug testing CPT codes will no longer be reimbursed in the outpatient setting.

Behavioral Health Clinical Coverage Policy Updates

THURSDAY, OCTOBER 10, 2024 Withdrawal Management Policies Promulgate

Financial Support Available for Providers Impacted by Hurricane Helene

WEDNESDAY, OCTOBER 09, 2024

NC Medicaid and the health plans are committed to supporting providers impacted by the devastating effects of Hurricane Helene.

Reminder to Providers on Hurricane Helene Approved Waivers for North Carolina

FRIDAY, OCTOBER 04, 2024

This is a reminder for providers related to the waivers the Centers for Medicare and Medicaid Services (CMS) approved for North Carolina.

Submit Family Planning Medicaid Annual or Comprehensive Preventive Examinations as Soon as Possible THURSDAY. OCTOBER 03. 2024

Timely submissions help reduce claim denials and payment delays.



NC Medicaid Managed Care Provider Update – October 3, 2024

THURSDAY, OCTOBER 03, 2024

Includes information on the Provider Ombudsman, NC Medicaid Webinars, Newly Effective Changes to Service Location Management, and more.

Federal Fiscal Year 2025 Hospice Core-Based Statistical Area Updates

THURSDAY, OCTOBER 03, 2024

Updates based on the implementation of new Office of Management and Budget labor market delineations published August 6.

Assessment Fee Adjustment for Skilled Nursing Facility Providers THURSDAY, OCTOBER 03, 2024 Effective Oct. 1, 2024, NC Medicaid decreased the provider assessment rates

Assessment Fee Adjustment for Intermediate Care Facilities for Individuals with Intellectual Disabilities

THURSDAY, OCTOBER 03, 2024

Effective Oct. 1, 2024, NC Medicaid decreased the Intermediate Care Facilities for Individuals with Intellectual Disabilities provider assessment

Genetic Testing Policy Updates

WEDNESDAY, OCTOBER 02, 2024 Effective Oct. 1, 2024, genetic testing policies have been revised.

Update on NC Medicaid Temporary Flexibilities Due to Hurricane Helene – October 1, 2024

TUESDAY, OCTOBER 01, 2024 This is an update to a bulletin published on Sept. 26, 2024, regarding flexibilities related to Hurricane Helene for NC Medicaid beneficiaries.