



[NC Medicaid Temporary Flexibilities Due to Hurricane Helene](#)

THURSDAY, SEPTEMBER 26, 2024

Provider guidance for reimbursement, enrollment and providing care for Medicaid beneficiaries

[Reminder: Key COVID-19 Changes Effective Oct. 1, 2024](#)

WEDNESDAY, SEPTEMBER 25, 2024

Information on key benefits, copay exceptions and rates effective Oct. 1, 2024.

[Policy Flexibilities for Behavioral Health and Intellectual/Developmental Disabilities Tailored Plans Extended](#)

WEDNESDAY, SEPTEMBER 25, 2024

To support providers with the launch of Tailored Plans, certain Transition of Care policy flexibilities have been extended.

[Updates to Clinical Coverage Policy 5B, Orthotics and Prosthetics](#)

TUESDAY, SEPTEMBER 17, 2024

An amended version of Clinical Coverage Policy 5B, Orthotics and Prosthetics promulgated on July 15, 2024.

[Reminder: Tailored Plan Managed Care Claims - Taxonomy Codes](#)

TUESDAY, SEPTEMBER 17, 2024

Provider Taxonomy codes required when submitting claims to Tailored Plans.

[Processing Claims Affected by Medicare Retroactive Enrollment](#)

TUESDAY, SEPTEMBER 17, 2024

Guidance for providers directly billing Medicare for services provided to patients with retroactive Medicare enrollment dates

[Escalation Process for Standard Plan Provider Claims Payment Issues](#)

TUESDAY, SEPTEMBER 17, 2024

Providers are encouraged to contact health plans to address any discrepancies in claim payment issues prior to escalating to the Provider Ombudsman

[ICD-10 Annual Update Reminder](#)

FRIDAY, SEPTEMBER 13, 2024

The 2025 ICD-10 update is effective Oct. 1, 2024, through Sept. 30, 2025, for provider use for dates of service within this period.

[NC Medicaid Respiratory Syncytial Virus \(RSV\) Guidelines for 2024-2025](#)

FRIDAY, SEPTEMBER 06, 2024

Guidance based on products approved by the FDA and recommended by the CDC Advisory Committee on Immunization Practices (ACIP).