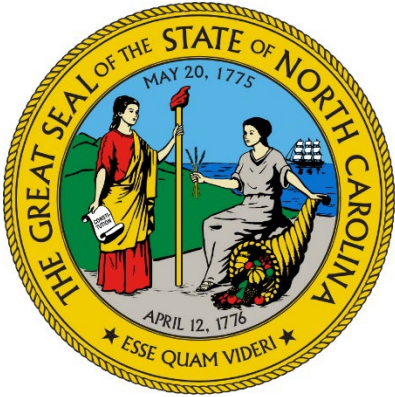


NORTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES



Quality, Population Health and Evaluation Unit Updates

Arianna Keil, MD
Chief Quality Officer, NC Medicaid

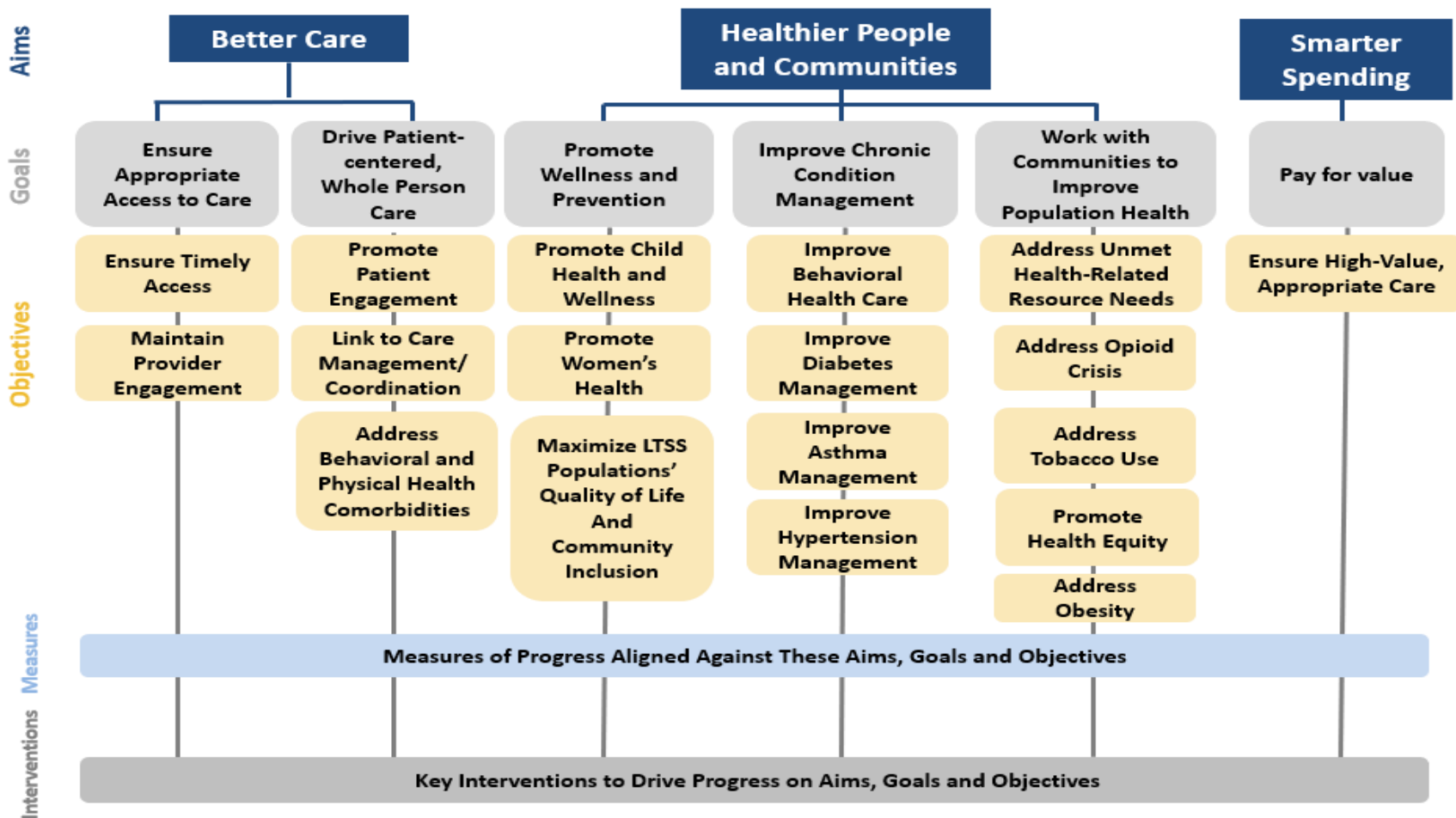
Kristen Dubay
Chief of Population Health, NC Medicaid

Medical Care Advisory Committee (MCAC) Meeting
March 15, 2024

How Do the Three Teams Work Together?



Quality Strategy Framework



Quality Team Highlight

Plan Performance Improvement Projects

Standard Plans

- Childhood Immunization Status*
- Diabetes Management
- Prenatal and Postpartum Care*
- Health Related Resource Needs Screening*

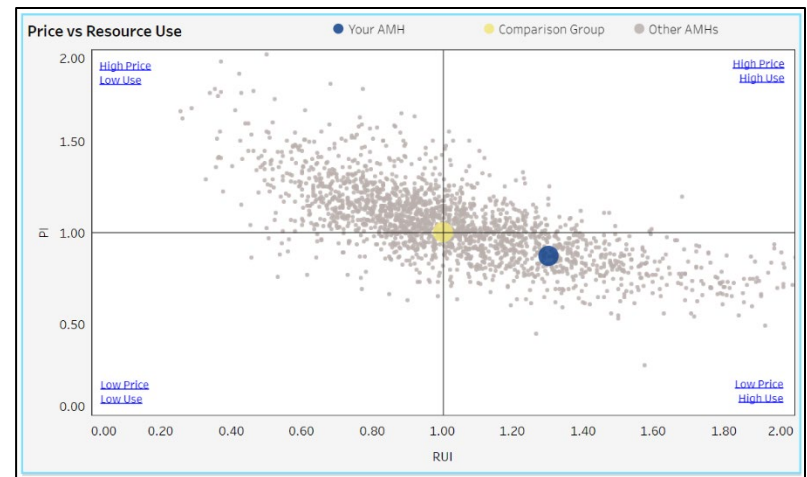
*: Also Withhold Measures

LME-MCOs

- Follow Up After Hospitalization for Mental Illness
- Follow Up After ED Visit for Mental Illness
- Transition to Community Living

Evaluation Team Highlight: Total Cost of Care Dashboard

- NC Medicaid's Evaluation Team partnered with Health Services Advisory Group to develop a dashboard tool that shows total cost and resource use
 - Separate dashboards available to NC Medicaid, Standard Plans, and Advanced Medical Homes
- Goals
 - Enhance providers' understanding of their costs and resource use to help them make informed decisions when entering into VBP arrangements with PHPs
 - Help providers and PHPs understand patterns and drivers of potential overuse and/or inefficiency
- Population-based measures present risk-adjusted total cost and resource use as indices in comparison with a statewide benchmark
 - Each entity can see data for their attributed population
 - Dashboards allow for stratifications such as race, geography, and health conditions



Population Health Team Highlight

Oversee care management programs across our Medicaid populations with a focus on whole-person care provided in community-based settings.

- **Standard Plan Advanced Medical Home Tier 3 care management**
- **Tailored Care Management for Tailored Plan-eligible members**
- **Care Management for High Risk Pregnancy (CMHRP) and Care Management for At-Risk Children (CMARC) through local health departments and other partners**
- **ECBI Tribal Option care management**
- **Community Care of North Carolina primary care case management for Medicaid Direct members**
- **NC Integrated Care for Kids**

[Advanced Medical Home | NC Medicaid \(ncdhhs.gov\)](#); [Tailored Care Management | NC Medicaid \(ncdhhs.gov\)](#); [Care Management - EBCI Tribal Option](#); [Care Management for At-Risk Children \(CMARC\) | NC Medicaid \(ncdhhs.gov\)](#); [Care Management for High-Risk Pregnancies \(CMHRP\) | NC Medicaid \(ncdhhs.gov\)](#); [Community Care of North Carolina \(CCNC\) | NC Medicaid \(ncdhhs.gov\)](#); [NC Integrated Care for Kids \(InCK\) | NC Medicaid \(ncdhhs.gov\)](#)

Population Health Team Highlight

Oversee value-based care initiatives and health related resource needs programs that are intended to increase quality performance, reduce Medicaid program costs, reward providers for increasing access and quality, and address beneficiaries' unmet resource needs.

- Managed care performance incentive programs
- Healthy Opportunities Pilots