

NORTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES

NC Medicaid Quality, Population Health and Evaluation Unit Updates

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Medical Care Advisory Committee (MCAC) Meeting December 8, 2023

How Do the Three Teams Work Together?



Quality Strategy Framework



https://medicaid.ncdhhs.gov/reports/quality-management-and-improvement

Quality Team Highlight

Plan Performance Improvement Projects

Standard Plans

- Childhood Immunization Status*
- Diabetes Management
- Prenatal and Postpartum Care*
- Health Related Resource Needs Screening*

*: Also Withhold Measures

LME-MCOs

- Follow Up After Hospitalization for Mental Illness
- Follow Up After ED Visit for Mental Illness
- Transition to Community Living

https://medicaid.ncdhhs.gov/medicaid-managed-care-quality-measurement-technical-specifications-manual/download?attachment

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Evaluation Team Highlight

Strengthening Connection with NC HealthConnex (NC's Health Information Exchange Authority)

NC HealthConnex as data aggregator

- Goals:
- Decrease reporting burden
- Increase data quality for measures requiring patient-level clinical data
 - Hypertension management
 - **Diabetes management**
 - Depression screening and follow up