

# Fact Sheet

## Managed Care Status and Health Plan Information in NC FAST

### County Playbook: NC Medicaid Managed Care

NC Medicaid is committed to helping the staff of local Departments of Social Services (DSS) understand the changes associated with the transition to NC Medicaid Managed Care. Please use this Fact Sheet to help you find a beneficiary's Managed Care status and health plan enrollment in NC FAST.

#### How do I find a beneficiary's Managed Care status?

To find a beneficiary's Managed Care status in NC FAST, select the **Person** page, then select the **Benefit History** tab. Open the eligibility segment by clicking the toggle to the left of the segment.

The screenshot shows the NC FAST system interface. At the top, there is a navigation bar with tabs: Compliance, Time Limits, Employment, Disability Tracking, Spousal Resource Protection, Citizenship/ID Verification, Job Bonus, **Benefit History** (selected), PHP-PCP/AMH, and Buy-In. Below the navigation bar, the 'Individual Eligibility' section is displayed. It shows a table with columns for Eligibility Segment, Product, Start Date, End Date, and Amount. The first row shows a segment with Product 'MICNN' and Amount '\$0.0'. Below this table, the 'Details' section is expanded, showing various fields and their values. A red arrow points to the 'Managed Care Status' field, which is set to 'Mandatory Standard Plan'.

Field	Value
Medicaid ID Number	
Integrated Case ID	
Product Delivery case ID	
Sub-Program	
Poverty Level	97
Deductible/PML	
Special Needs	
PCP/Exemption Code	
Tribal Option Enrollment Indicator	N
IHS Eligibility Indicator	N
Special Coverage Code	
Ambulation Capacity	
LME-MCO	
Payment Type	9
Tribal	
Residential County	030
Managed Care Status	Mandatory Standard Plan
Managed Care PHP-NPI	BLUSTC01
Managed Care PHP Location Code	004
Managed Care PCP/AMH-NPI	1003803032
Managed Care PCP/AMH Location Code	003



## How do I find which health plan a member is enrolled in?

To find a beneficiary's health plan enrollment in NC FAST, select the **Person** page, then select the **Benefit History** tab. Open the eligibility segment by clicking the toggle to the left of the segment.

Individual Eligibility

Details

Medicaid ID Number	Ambulation Capacity
Integrated Case ID	LME-MCO
Product Delivery case ID	Payment Type 9
Sub-Program	Tribe
Poverty Level 31	Residential County 092
Deductible/PML	Managed Care Status Mandatory Standard Plan
Special Needs	Managed Care PHP-NPI CARSTP02
PCP/Exemption Code	Managed Care PHP 006
Tribal Option Enrollment Indicator N	Managed Care PCP/AMH-NPI 1942440375
IHS Eligibility Indicator N	Managed Care PCP/AMH Location Code 043
Special Coverage Code	

## What if I don't see a health plan assignment in the Benefit History tab?

If you don't see a health plan assignment in the **Benefit History** tab, that means the beneficiary is not enrolled in a health plan. They are enrolled in NC Medicaid Direct.

Individual Eligibility

Details

Medicaid ID Number	Ambulation Capacity
Integrated Case ID	LME-MCO P
Product Delivery case ID	Payment Type 9
Sub-Program	Tribe
Poverty Level 76	Residential County 026
Deductible/PML	Managed Care Status Temporarily Excluded - Dual Eligible
Special Needs	Managed Care PHP-NPI 1114134293 - 003
PCP/Exemption Code	Managed Care PHP Location Code
Tribal Option Enrollment Indicator N	Managed Care PCP/AMH-NPI
IHS Eligibility Indicator N	Managed Care PCP/AMH Location Code
Special Coverage Code	

Fact Sheets will be updated periodically with new information. Created 6/15/2021.  
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