## **NC Medicaid**

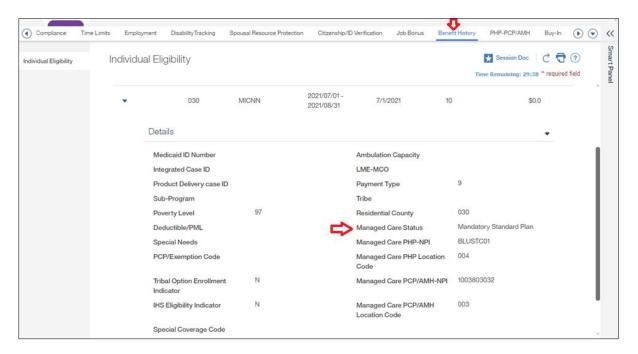
# **Fact Sheet** Managed Care Status and Health Plan Information in NC FAST

### County Playbook: NC Medicaid Managed Care

NC Medicaid is committed to helping the staff of local Departments of Social Services (DSS) understand the changes associated with the transition to NC Medicaid Managed Care. Please use this Fact Sheet to help you find a beneficiary's Managed Care status and health plan enrollment in NC FAST.

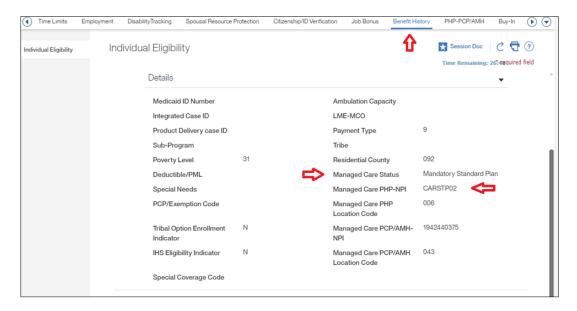
#### How do I find a beneficiary's Managed Care status?

To find a beneficiary's Managed Care status in NC FAST, select the Person page, then select the **Benefit History** tab. Open the eligibility segment by clicking the toggle to the left of the segment.



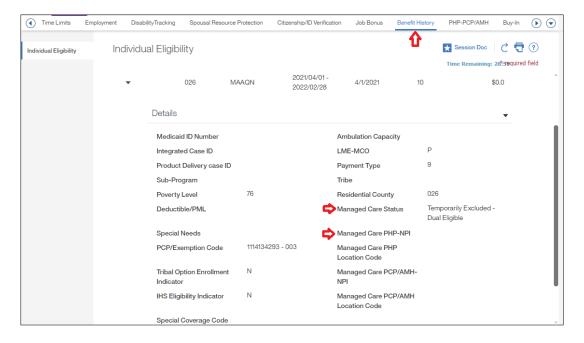
#### How do I find which health plan a member is enrolled in?

To find a beneficiary's health plan enrollment in NC FAST, select the **Person** page, then select the **Benefit History** tab. Open the eligibility segment by clicking the toggle to the left of the segment.



#### What if I don't see a health plan assignment in the Benefit History tab?

If you don't see a health plan assignment in the **Benefit History** tab, that means the beneficiary is not enrolled in a health plan. They are enrolled in NC Medicaid Direct.



Fact Sheets will be updated periodically with new information. Created 6/15/2021. For more information, please visit <a href="https://www.medicaid.ncdhhs.gov/transformation">https://www.medicaid.ncdhhs.gov/transformation</a>.