



# **Standard Plan Network Adequacy Data**

**Data reflects networks submitted by health plans on May 31, 2022**

# Network Adequacy Metrics & Standards Definitions

## Network Adequacy Metrics

Metric	Definition
% of Members in Region Meeting Access Standards	The percentage of members in a region whose residential address is within the specific time or distance of the appropriate number of providers for the specified service type.

## Time & Distance Standards

Service Type	Urban Standard <sup>2</sup>	Rural Standard <sup>3</sup>
Hospitals	≥ 1 hospitals within 30 minutes <u>OR</u> 15 miles for at least 95% of Members	≥ 1 hospitals within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Primary Care (Adult & Child)	≥ 2 providers within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Pharmacies	≥ 2 pharmacies within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 pharmacies within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
OB/GYN <sup>1</sup>	≥ 2 providers within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Outpatient Behavioral Health Services	≥ 2 providers of each outpatient behavioral health service within 30 minutes <u>OR</u> 30 miles of residence for at least 95% of Members	≥ 2 providers of each outpatient behavioral health service within 45 minutes <u>OR</u> 45 miles of residence for at least 95% of Members

<sup>1</sup> Measured on members who are female age 21 and older. Certified Nurse Midwives may be included to satisfy OB/GYN access requirements

<sup>2</sup> “Urban” is defined as non-rural counties, or counties with average population densities of two hundred fifty (250) or more people per square mile

<sup>3</sup> “Rural” is defined as a county with average population density of less than two hundred fifty (250) people per square mile

# Network Adequacy Metrics & Standards Definitions

## Time & Distance Standards (continued)

Service Type	Urban Standard <sup>1</sup>	Rural Standard <sup>2</sup>
Occupational, Physical and Speech Therapy	≥ 2 providers (of each provider type) within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers (of each provider type) within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Specialty Care	≥ 2 providers (per specialty type) within 30 minutes <u>OR</u> 15 miles for at least 95% of Members	≥ 2 providers (per specialty) within 60 minutes <u>OR</u> 60 miles for at least 95% of Members

## Global Adjustments to Time & Distance Standards)

Explanation
Because geo-mapping analysis of the NC Medicaid Fee-For-Service provider network resulted in some counties not meeting the applicable network adequacy standards for certain provider/service categories for certain member age groups (adult or child), the Department adopted adjusted time and distance standards for certain county/provider category/beneficiary combinations. The results in this report DO NOT reflect the results based upon those adjusted standards. <b>This mean that the displayed results in some instances reflect a percentage of members with access that is less than the result when the adjusted standards are used.</b>

<sup>1</sup> “Urban” is defined as non-rural counties, or counties with average population densities of two hundred fifty (250) or more people per square mile

<sup>2</sup> “Rural” is defined as a county with average population density of less than two hundred fifty (250) people per square mile

# Network Adequacy Metrics & Standards Definitions

*Time & Distance Standards (continued)*

Service Type	Urban Standard <sup>1</sup>	Rural Standard <sup>2</sup>
Occupational, Physical and Speech Therapy	≥ 2 providers (of each provider type) within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers (of each provider type) within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Specialty Care	≥ 2 providers (per specialty type) within 30 minutes <u>OR</u> 15 miles for at least 95% of Members	≥ 2 providers (per specialty) within 60 minutes <u>OR</u> 60 miles for at least 95% of Members

<sup>1</sup> “Urban” is defined as non-rural counties, or counties with average population densities of two hundred fifty (250) or more people per square mile

<sup>2</sup> “Rural” is defined as a county with average population density of less than two hundred fifty (250) people per square mile

# Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 5/31/22

AmeriHealth Caritas									
Region	# of Counties	# of Members <sup>1</sup>	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	100%	100%	100%
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	99%	100%	100%	100%	100%	100%	100%
6	27	220,932	99%	100%	100%	100%	100%	100%	100%

AmeriHealth Caritas									
Region	# of Counties	# of Members <sup>1</sup>	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	89%	100%	100%
2	13	301,714	100%	100%	100%	100%	84%	100%	100%
3	12	426,328	100%	100%	100%	100%	79%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	78%	100%	100%
6	27	220,932	95%	94%	98%	96%	33%	100%	99%

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# Percent Members in Region Meeting Access Standards

Health Plan Provider Data Reported to the Department on: 5/31/2022

AmeriHealth Caritas								
Region	# of Counties	# of Members <sup>1</sup>	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	97%	100%	90%	100%	100%
3	12	426,328	100%	99%	100%	96%	100%	100%
4	14	347,131	100%	98%	100%	93%	100%	100%
5	15	289,152	100%	100%	100%	78%	100%	100%
6	27	220,932	99%	95%	100%	81%	100%	100%

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 5/31/22

Carolina Complete Health									
Region	# of Counties	# of Members <sup>1</sup>	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579							
2	13	301,714							
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932							

Carolina Complete Health									
Region	# of Counties	# of Members <sup>1</sup>	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579							
2	13	301,714							
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	98%	100%	100%	100%	81%	100%	100%
6	27	220,932							

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# Percent Members in Region Meeting Access Standards

Health Plan Provider Data Reported to the Department on: 5/31/2022

Carolina Complete Health								
Region	# of Counties	# of Members <sup>1</sup>	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579						
2	13	301,714						
3	12	426,328	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	97%	100%	97%	100%	100%
5	15	289,152	100%	100%	100%	81%	100%	100%
6	27	220,932						

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership



# Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 5/31/22

Healthy Blue									
Region	# of Counties	# of Members <sup>1</sup>	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	100%	100%	100%
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932	99%	99%	100%	100%	99%	100%	100%

Healthy Blue									
Region	# of Counties	# of Members <sup>1</sup>	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	89%	100%	100%
2	13	301,714	100%	100%	100%	100%	97%	100%	100%
3	12	426,328	100%	100%	100%	100%	99%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932	95%	97%	99%	100%	49%	100%	99%

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# Percent Members in Region Meeting Access Standards

Health Plan Provider Data Reported to the Department on: 5/31/2022

Healthy Blue								
Region	# of Counties	# of Members <sup>1</sup>	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	99%	100%	100%	100%	100%
2	13	301,714	100%	98%	100%	98%	100%	100%
3	12	426,328	100%	100%	100%	99%	100%	100%
4	14	347,131	100%	97%	100%	98%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%
6	27	220,932	99%	92%	100%	84%	100%	100%

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 5/31/22

United Healthcare									
Region	# of Counties	# of Members <sup>1</sup>	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	100%	100%	100%
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932	100%	100%	100%	100%	100%	100%	100%

United Healthcare									
Region	# of Counties	# of Members <sup>1</sup>	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	81%	100%	100%
2	13	301,714	100%	100%	100%	100%	92%	100%	100%
3	12	426,328	100%	100%	100%	100%	62%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	98%	100%	100%	62%	100%	100%
6	27	220,932	94%	100%	100%	100%	33%	100%	100%

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# Percent Members in Region Meeting Access Standards

Health Plan Provider Data Reported to the Department on: 5/31/2022

United Healthcare								
Region	# of Counties	# of Members <sup>1</sup>	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	92%	100%	91%	100%	100%
2	13	301,714	100%	97%	100%	88%	100%	100%
3	12	426,328	100%	98%	100%	95%	100%	100%
4	14	347,131	100%	97%	100%	93%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%
6	27	220,932	100%	95%	100%	88%	100%	100%

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 5/31/22

Wellcare									
Region	# of Counties	# of Members <sup>1</sup>	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	100%	100%	100%
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932	99%	100%	100%	100%	99%	100%	100%

Wellcare									
Region	# of Counties	# of Members <sup>1</sup>	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	15%	100%	99%
2	13	301,714	100%	100%	100%	100%	63%	100%	98%
3	12	426,328	100%	100%	100%	100%	86%	100%	100%
4	14	347,131	100%	100%	100%	100%	99%	100%	100%
5	15	289,152	100%	98%	100%	100%	54%	100%	100%
6	27	220,932	97%	99%	99%	93%	37%	100%	98%

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# Percent Members in Region Meeting Access Standards

Health Plan Provider Data Reported to the Department on: 5/31/2022

Wellcare								
Region	# of Counties	# of Members <sup>1</sup>	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	90%	100%	92%	100%	100%
2	13	301,714	100%	97%	100%	90%	100%	100%
3	12	426,328	100%	99%	100%	85%	100%	100%
4	14	347,131	100%	96%	100%	91%	100%	100%
5	15	289,152	100%	84%	100%	84%	100%	100%
6	27	220,932	100%	82%	100%	80%	100%	100%

<sup>1</sup> Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

# NC Medicaid Managed Care Regions

