

Standard Plan Network Adequacy Data

Network Adequacy Metrics & Standards Definitions

Network Adequacy Metrics

Metric	Definition
% of Members in Region Meeting Access Standards	The percentage of members in a region whose residential address is within the specific time or distance of the appropriate number of providers for the specified service type.

Time & Distance Standards

Service Type	Urban Standard ²	Rural Standard ³
Hospitals	≥ 1 hospitals within 30 minutes <u>OR</u> 15 miles for at least 95% of Members	≥ 1 hospitals within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Primary Care (Adult & Child)	≥ 2 providers within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Pharmacies	≥ 2 pharmacies within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 pharmacies within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
OB/GYN ¹	≥ 2 providers within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Outpatient Behavioral Health Services	≥ 2 providers of each outpatient behavioral health service within 30 minutes <u>OR</u> 30 miles of residence for at least 95% of Members	≥ 2 providers of each outpatient behavioral health service within 45 minutes <u>OR</u> 45 miles of residence for at least 95% of Members

¹ Measured on members who are female age 21 and older. Certified Nurse Midwives may be included to satisfy OB/GYN access requirements

² "Urban" is defined as non-rural counties, or counties with average population densities of two hundred fifty (250) or more people per square mile

³ "Rural" is defined as a county with average population density of less than two hundred fifty (250) people per square mile

Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 9/20/2021

	AmeriHealth Caritas											
Region	# of	of # of to the state of the sta				Hospitals	OB/GYN	Primary Care (Adult)	Primary Care Pharmacy (Child)	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)	
	countres		% Members	% Members								
1	19	138,149	100%	100%	100%	100%	100%	100%	100%			
2	13	284,924	100%	100%	100%	100%	100%	100%	100%			
3	12	398,430	100%	100%	100%	100%	100%	100%	100%			
4	14	328,037	100%	100%	100%	100%	100%	100%	100%			
5	15	274,773	98%	100%	100%	100%	100%	100%	100%			
6	27	209,474	97%	99%	100%	100%	100%	100%	100%			

	Carolina Complete Health										
Region	# of Counties		Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)		
			% Members	% Members	% Members	% Members	% Members	% Members	% Members		
1	19	138,149									
2	13	284,924									
3	12	398,430	100%	100%	100%	100%	100%	100%	100%		
4	14	328,037	100%	100%	100%	100%	100%	100%	100%		
5	15	274,773	100%	100%	100%	100%	100%	100%	100%		
6	27	209,474									

¹ Number of Members currently in mandated Managed Care population on 8/5/2021. This metric is not representative of each PHP's specific membership

Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 9/20/2021

	Healthy Blue											
Region	# of Counties				OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)		
			% Members	% Members	% Members	% Members	% Members	% Members	% Members			
1	19	138,149	100%	100%	100%	100%	100%	100%	100%			
2	13	284,924	100%	100%	100%	100%	100%	100%	100%			
3	12	398,430	100%	100%	100%	100%	100%	100%	100%			
4	14	328,037	100%	100%	100%	100%	100%	100%	100%			
5	15	274,773	100%	100%	100%	100%	100%	100%	100%			
6	27	209,474	99%	99%	100%	100%	100%	100%	100%			

	United Healthcare											
Region	# of Counties		Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)			
			% Members	% Members	% Members	% Members	% Members	% Members	% Members			
1	19	138,149	100%	100%	100%	100%	100%	100%	100%			
2	13	284,924	100%	100%	100%	100%	100%	100%	100%			
3	12	398,430	100%	100%	100%	100%	100%	100%	100%			
4	14	328,037	100%	100%	100%	100%	100%	100%	100%			
5	15	274,773	98%	100%	100%	100%	100%	100%	100%			
6	27	209,474	85%	99%	100%	100%	100%	100%	100%			

¹ Number of Members currently in mandated Managed Care population on 8/5/2021. This metric is not representative of each PHP's current membership.

Percent Members in Region Meeting Access Standards

Health Plan Provider Data Reported to the Department on: 9/20/2021

	WellCare											
Region	# of Counties	# of # of Ounties Members¹ .	# of	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)		
			% Members	% Members	% Members	% Members	% Members	% Members	% Members			
1	19	138,149	100%	100%	100%	100%	100%	100%	100%			
2	13	284,924	100%	100%	100%	100%	100%	100%	100%			
3	12	398,430	100%	100%	100%	100%	100%	100%	100%			
4	14	328,037	100%	100%	100%	100%	100%	100%	100%			
5	15	274,773	100%	100%	100%	100%	100%	100%	100%			
6	27	209,474	99%	100%	100%	100%	100%	100%	100%			

¹ Number of Members currently in mandated Managed Care population on 8/5/2021. This metric is not representative of each PHP's specific membership

NC Medicaid Managed Care Regions

