



Feb. 4, 2019

Process to Notify PHP of Provider Termination

Section V.2.D.j.

DHHS will send a daily provider file to the Provider Data Contractor (PDC). The provider file will consist of numeric Action Reason Codes (ARCs) that will identify terminated providers. The PDC will supplement this file with additional credentialing information to the PHP daily. The PHP Provider File Companion Guide contains the ARCs and PHP action for each provider on the file. The following table contains a subset of ARCs from the Companion Guide that will notify the PHP the provider is terminated in NC Medicaid.

ARC Value	PHP Contracted Provider Eligible in Network (Subsequent PDC Files)	PHP Contracted in Network Provider Suspended PHP Status (Subsequent PDC Files)	PHP Contracted in Network Provider Terminated PHP Status (Subsequent PDC Files)
6, 7, 8, 11, 12, 13, 15, 16, 20, 23, 32, 41, 44, 48, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70	Terminate Provider	Terminate Provider	No Action

Version

DATE	SECTION UPDATED	CHANGE