



Feb. 4, 2019

Process to Notify PHP to Suspend Provider Payments

Section V.D.2.j.

Finance

NC Medicaid's Finance department(s) will provide ad hoc letterhead notifications to one or more PHPs of required offsets to provider payments (see RFP 30-190029-DHB V. Scope of Services, section H.1.iii). These offsets may be for such actions as, but not limited to, tax liens and levies, other State agency collections, or CMS Medicare collections. The letters will provide collection frequency and instructions for transfer of collected funds to NC Medicaid. Each PHP who receives such a notice should acknowledge receipt of the NC Medicaid's instruction.

Office of Compliance and Program Integrity

Pursuant to 42 C.F.R. § 455.23, NC Medicaid's Office of Compliance and Program Integrity (OCPI) will notify PHPs to suspend provider payments when the agency determines a credible allegation of fraud exists for which an investigation is pending under the NC Medicaid program. The notification memorandum or letter will contain suspension date; reason for suspension; and name, address, and NPI for each suspended provider.

Provider Operations

The Provider Data Contractor (PDC) will send a secure provider file to the PHPs daily. The provider file will consist of numeric Action Reason Codes (ARCs) that will identify suspended providers. The PHP Provider File Companion Guide contains the ARCs and PHP action for each provider on the file. The following table contains a subset of ARCs from the Companion Guide that will notify the PHP the provider is suspended in NC Medicaid.

Table with 5 columns: ARC Value, Initial PDC File Sent to PHP, PHP Contracted Provider Eligible in Network (Subsequent PDC Files), PHP Contracted in Network Provider Suspended PHP Status (Subsequent PDC Files), and PHP Contracted in Network Provider Terminated PHP Status (Subsequent PDC Files). Row 1: 4, 26, 50 | Not Medicaid Eligible - Suspended Medicaid Participation | Suspend Provider | No Action | No Action

Version

Table with 3 columns: DATE, SECTION UPDATED, CHANGE