

Amendment Number 2
Prepaid Health Plan Services
#30-190029-DHB – Carolina Complete Health, Inc.

THIS Amendment to the Prepaid Health Plan Services Contract #30-190029-DHB – Carolina Complete Health, Inc. (Contract) awarded February 4, 2019 and subsequently amended, is between the North Carolina Department of Health and Human Services, Division of Health Benefits (Division), and Carolina Complete Health, Inc. (Contractor), each, a Party and collectively, the Parties.

Background:

On February 4, 2019 the Department of Health and Human Services awarded the Contractor two contracts for Medicaid Managed Care Region 3 and Region 5 for Prepaid Health Plan (PHP) Services through Request for Proposal #30-190029-DHB (RFP). The Parties executed Amendment 1 on August 11, 2019, to make clarifications, technical corrections and updates to reflect various changes.

The purpose of this Amendment is to award the Contractor an additional Contract for Region 4, pursuant to the Settlement Agreement and Release 19 DHR 03352 executed by the Parties, and identify certain tasks and activities to be performed by the Contractor to meet Region 4 contractual requirements. The tasks and activities are associated with the:

1. Performance Bond;
2. PHP Licensure, and
3. Additional Readiness Review and End-to-End Testing

The Parties agree as follows:

1. Region 4 Contract Award

Contractor is hereby awarded a contract for Prepaid Health Plan Services for Medicaid Managed Care Region 4 and shall meet all requirements of the Contract in accordance with the Revised and Restated Request for Proposal #30-190029-DHB, as amended, and as stated herein.

2. Section III. D. Terms and Conditions 33. PERFORMANCE BOND

Notwithstanding Section III.D. Terms and Conditions 33. PERFORMANCE BOND (a), the Contractor shall furnish the Department a *single* bond in the amount of fifteen million dollars (\$15,000,000) to cover the Contracts for Region 3, Region 4 and Region 5 within thirty (30) days of execution of this Amendment. The performance bond shall be effective February 1, 2020.

3. Section V.A. 2. Entity Requirements

Notwithstanding Section V.A. 2. Entity Requirements a.ii., the Contractor shall furnish the Department a valid and current PHP license for the Region 3, Region 4 and Region 5 Contracts no later than January 31, 2020.

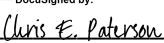
4. Section V.A. Administration and Management

In addition to the requirements set forth in Sections V.A. Administration and Management, 5. Implementation and 6. Readiness Requirements, to ensure the Contractor's ability and preparedness to support the addition of the Region 4 Contract, the Contractor shall participate in additional readiness review activities and end-to-end testing scenarios as required by the Department. This may include onsite and desktop reviews as well as testing scenarios for auto assignment, enrollment changes and transition of care.

5. Effective Date. This Amendment is effective upon the later of the execution dates by the Parties, subject to approval by CMS.

By signing below, the Parties agree to the amended terms and conditions outlined herein.

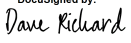
Carolina Complete Health, Inc.

DocuSigned by:


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Chris E. Paterson
Chief Executive Officer

Date: 1/13/2020 | 11:32 AM EST

Department of Health and Human Services

DocuSigned by:


11395D232A056A2
Dave Richard
Deputy Secretary
NC Medicaid

Date: 1/13/2020 | 6:07 AM PST