

NC Department of Health and Human Services NC Medicaid

Webinar FAQs: Recipient Eligibility Determination Audit (REDA) Round 3, Cycle 1 (SFY 2026)

Office of Compliance and Program Integrity June 2025

REDA FAQs

With REDA auditing starting at the end of August, what month will be audited in August?

As REDA is aligning with a State Fiscal Year (SFY) schedule, the first sample month for the Cycle 1 audit will be July 2025 which is the first month of SFY 2026.

Can the checklists discussed during the webinar be shared with the counties ASAP?

The checklists have been posted to the NC Medicaid website along with the webinar recording and presentation materials. If counties would like the checklists and are unable to download them from the website, please email <u>emily.clark@dhhs.nc.gov</u> and the checklists will be emailed to you.

REDA FAQs

Do you need county staff contacts for REDA?

During the first part of August, an auditor will reach out to Cycle 1 counties to obtain their county liaisons and other staff contacts.

Does the type of error determine the points taken off (for accuracy rate computation)?

In determining if a county meets the 96.8% Eligibility Accuracy Standard for Active and Negative eligibility decisions, the accuracy rate is computed using the number of cases cited with an Eligibility Error for each standard (active and negative separately). For the 90% Technical Error Standard, the accuracy rate is computed using the number of (combined) Active and Negative Internal Control Error cases.