



**NC Department of Health and Human Services  
NC Medicaid**

**Webinar FAQs: Recipient Eligibility  
Determination Audit (REDA)  
Round 3, Cycle 2 (CY 2026)**

**Office of Compliance and Program Integrity  
February 2026**

# REDA FAQs

**Concern Noted: If the audit starts in June with February actions, any errors found will continue until July when counties can correct the errors going forward.**

*Member Compliance is mandated to conduct the audit for actions within a single Calendar Year. To provide appropriate notification to counties while also adhering to State legislation, Member Compliance held the webinar early in 2026 to provide Cycle 2 counties advanced notice of the auditing timeline. This allows counties the opportunity for second party review of their eligibility determination actions and to initiate trainings or implement other internal control measures, as determined necessary.*

# REDA FAQs

**What month will auditing begin and is it for cases in February forward?**

*Cycle 2 auditing will begin in June 2026 with February actions and will continue through March 2027 for November 2026 actions.*

**Will the audit cases be selected from application dates in February or actions processed in February and forward?**

*The February sample month, audited in June 2026, will include eligibility determination actions made in the month of February.*

**Will a county be placed under an AIP if under the 90% Internal Control accuracy rate?**

*The Accuracy Improvement Plan (AIP) is based on the county's Active and Negative eligibility accuracy rates, not their Internal Control rate.*

# REDA FAQs

**Although the audit sample month begins in February, a January DCDL stated that January and December will also be pulled for the MEQC audit during the same time as the REDA audit. At what point of the REDA cycle will those months be pulled?**

*MEQC samples for January and December 2026 will be pulled at the close of each sample month, February 2026 and January 2027, respectively. MEQC audit cases will not impact REDA stats or performance.*

**Will this presentation and the checklist be sent to counties?**

*The presentation, recording, FAQs, and checklist are posted on the NC Medicaid website under Counties/Training.*

<https://medicaid.ncdhhs.gov/about-nc-medicaid/eligibility/nc-medicaid-eligibility-training>

# REDA FAQs

**Does the Franklin Kinsley lawsuit continue to require counties to document that we offered ePASS assistance at every beneficiary contact? If the beneficiary calls 5 times a week, are we to document 5 times? Also, has any of the Franklin Kinsley restrictions been lifted, due to State compliance?**

*Member Compliance is not permitted to answer county policy questions. Please direct this question and other policy questions to your assigned OST Representative or submit via the OST Support portal.*

**How many rounds will REDA last? Is there an end date?**

*The REDA audit is written into State legislation. The current legislative mandate does not stipulate an end date or set a limitation on the number of rounds.*

# REDA FAQs

## **How long does the AIP last and what happens when a county cannot pass the AIP?**

*After the AIP planning phase and immersion period, AIP auditing will commence and will continue until the county meets or exceeds the eligibility accuracy standard for 3 consecutive months. OCPI assigns a dedicated AIP consultant, to each county under an AIP, to guide them through the AIP process. With the commitment from OCPI staff, assistance from the county's OST Representative, and a commitment from the county to conduct internal assessments and employ improvement measures, OCPI anticipates that each county will be successful in addressing and mitigating their identified risks.*

# REDA FAQs

## Can you provide common errors found for applications and recertifications during Cycle 1, Round 3?

*CY 2025 auditing is still underway. Common error trends identified for the 1<sup>st</sup> quarter of Cycle 1 were shared on the Economic Services Committee Meeting in December 2025. Provided is a summary of the March-May 2025 top 5 error trends for Active and Negative Eligibility as well as Franklin v. Kinsley Eligibility impact.*

Active Eligibility Error Trends
TPL
Cert Period/Auth Period
Invalid/Incomplete App
Application Details - Data Entry Error
Income - Failure to Input All Income

Negative Eligibility Error Trends
Term - Impropr/Inadeq Reqst for Info
Term - Failure to Eval All Programs
Inquiry - 5094 Right to Apply not Explained/Completed/Provided
Denial - Impropr/Inadeq Reqst for Info
Term - A/B due Continuous Elig

FvK Eligibility Error Trends
Term - Impropr/Inadeq Reqst for Info
Term - Failure to Eval All Programs
Term - A/B due Continuous Elig
Term - Adeq Action s/b Timely
Term - Info in Agency