



Feb. 4, 2019

Registering for North Carolina Medicaid Bulletins and Other Provider Communication

NCTracks uses Constant Contact as a listserv for email communication with providers, associations, and trading partners. PHPs may register to receive NC Medicaid Bulletins, in addition to other provider communications, by visiting the Provider Communications page on the NCTracks Provider Portal.

Visit NCTracks.nc.gov and select "Click Here to Join Mailing List" under the Sign Up for NCTracks Communications tab in the upper right-hand corner (as pictured to the right).

Next, complete the NCTracks Email Distribution List form and select "Sign Up" at the bottom of the page.

PHPs may also access the NC Medicaid Bulletin archives by selecting "NC Medicaid Bulletins" under the Quick Links tab (as pictured to the right).

A Note about Unsubscribing from NCTracks Communications

PHPs may unsubscribe from NCTracks email communications by selecting "Safe Unsubscribe" in the footer of any NCTracks email. However, please note that once unsubscribed, NCTracks can no longer send any email communication.

Email is a key means of communication with the provider community about important topics regarding NCTracks, such as outstanding issues, claims reprocessing, upcoming system changes, etc. A concerted effort is made to limit the number of emails sent to subscribers. To keep informed, PHPs are encouraged to remain subscribed to NCTracks email communication.

PHPs that have unsubscribed from NCTracks email communication and wish to re-subscribe, may select the "Click Here to Join Mailing List" link on the Provider Communications Page on the NCTracks Provider Portal (as described above).

Sign Up for NCTracks Communications

[Click here to join mailing list](#)

[A Note About Unsubscribing](#)
(PDF, 79 KB)

Quick Links

[DMH/DD/SAS Communication Bulletins](#)

[NC Medicaid Pharmacy Newsletters](#)

[NC Medicaid Bulletins](#)