

Request for Reconsideration of PCS Authorization

North Carolina Department of Health and Human Services – NC Medicaid

Following an initial PCS Service Authorization for less than 80 hours per month, beneficiaries 21 years of age or older, may submit a Request for Reconsideration of PCS Authorization form to request additional hours. Reconsideration request must be received no earlier than 31 calendar days and no later than 60 calendar days from the date of the initial approval notification.

Completed form should be submitted to Acentra Health via fax to 833-521-2626. For questions, call 833-522-5429. Incomplete or illegible forms will not be processed.

Section A: Beneficiary Information

Beneficiary Demographics

Name: First: _____ MI: _____ Last: _____ DOB: _____

Medicaid ID: _____ Contact Number: _____

Address (if Different from Initial Request): _____

City: _____ County: _____ Zip: _____

Alternate Contact (optional)

Name: First: _____ MI: _____ Last: _____

Relationship to Beneficiary: _____ Phone: _____

Section B: Reconsideration

Please specify which ADL(s) and Task(s) are not being supported by the current authorized hours of PCS.

- Bathing
- Dressing
- Mobility
- Toileting
- Eating
- Other – If other, describe

Section C: Supporting Documentation

Supporting documentation must be submitted that specifies, explains, and supports why more authorized hours of PCS are needed and which ADL(s) and Task(s) are not being met by the current hours. The documentation should also provide information indicating why the beneficiary believes that the prior assessment did not accurately reflect the beneficiary's functional capacity or why the prior determination is otherwise insufficient.

Signature of Medicaid Beneficiary or Legal Guardian/POA

_____/_____/_____
Date

Name (Print)

Relationship to Beneficiary