DHB-3051 REQUEST FOR INDEPENDENT ASSESSMENT FOR PERSONAL CARE SERVICES ATTESTATION OF MEDICAL NEED

INSTRUCTIONS

These instructions offer guidance for completing the Request for Independent Assessment and Attestation of Medical Need Form for **Personal Care Services (PCS)** and should be read in its entirety before completing. Expedited Assessment Process Info: Contact NC LIFTSS 1-833-522-5429. Questions: Call or Email NC LIFTSS at 1-833-522-5429 or, <u>NCLIFTSS@Acentra.com</u>

Personal Care Services (PCS) is a Medicaid benefit based on the need for assistance with Activities of Daily Living (ADLs). The ADLs are bathing, dressing, toileting, eating, and transferring/functional mobility in the home. The purpose of the Request for Independent Assessment / Attestation of Medical Need Form (DHB-3051) is to request a PCS Independent Assessment. Requested assessments will be one of the following: Disenrollment, New Request, Change of Status (Medical or Non-Medical), or Change of Provider.

Sections A – E: Change of Status: Medical, New Request, and Managed Care Disenrollment (located on pg. 1-2 of the form) shall be completed by a practitioner with section E completed by the PCS Provider if for Managed Care Disenrollment.



<u>Request Type</u>: Select the type that indicates the reason for the request. Enter the Date of Request in the appropriate field.

<u>Section A:</u> Beneficiary's Demographics. The beneficiary's name should be the same as it appears on their Medicaid card. Beneficiaries living in, and those seeking admission to, an Adult Care Home (ACH) will have the facility's address and phone number. If identified as legal guardian or Power of Attorney (POA), submit guardianship/POA documents to NC LIFTSS.

*The RSID # and RSID Date is generated when a beneficiary, being referred or seeking admission to an ACH, is referred to a LME-MCO for the RSVP. Further information can be found below, pg 2.

The Alternate Contact should not be a PCS Provider.



Step 4

Step 5

Step 6

<u>Section B:</u> Beneficiary's Conditions. Enter information regarding current medical conditions that limit the beneficiary's ability to perform, and resulted in a need for assistance with, ADLs. Medical Diagnosis and ICD-10 Code are both required fields.

The Diagnosis and ICD-10 entered must relate to the ADL deficit for this request to be processed.

Optional Attestation: This step is optional. Review each statement and initial, only if applicable.

<u>Section C:</u> Practitioner Information. Enter Practitioner and Practice information in the appropriate field. You may use the practice stamp if applicable. Sign and date once completed.

Signature stamps are not allowed.

<u>Section D:</u> Change of Status: Medical. Complete if requesting a Medical Change of Status. Describe the medical change and its impact on the beneficiary's need for hands on assistance.

Section D, located on page 2, is a required field for all Medical Change of Status Requests. The date of the beneficiary's last PCP visit must be < 90 days from Received Date by the IAE.

It is required that the beneficiary's PCP or inpatient practitioner complete this form. If beneficiary does not have a PCP, the practitioner, currently providing care and treatment for the medical, physical or cognitive condition causing the functional limitation, may complete the form.



<u>Section E:</u> Managed Care Disenrollment: Medical. Complete if requesting disenrollment from Managed Care. Enter the information regarding the beneficiary's current plan, date of enrollment, effective date of disenrollment, current approved PCS hours, and current PCS provider. Completed form should be faxed to NC LIFTSS prior to disenrollment date.

Sections F – G: Non-Medical Change of Status and Change of Provider Requests, located on pg. 3 of the form, shall be completed by the beneficiary, family member, legal guardian, home care provider, or residential provider.



Request Type. Select the Request Type that indicates the reason for the request. Enter the Date of Request in the appropriate field.

Step 2

Beneficiary's Demographics. The beneficiary's name should be the same as it appears on their Medicaid card. For Beneficiaries living in, and those seeking admission to, an ACH, enter the facility's address and phone number.

The Alternate Contact should <u>not</u> be a PCS Provider.



<u>Section F:</u> Change of Status: Non-Medical. Complete if requesting a Non-Medical Change of Status. Enter the Facility License # and Date, if applicable. Describe the specific change in condition and its impact on the beneficiary's need for hands on assistance.

Section F, found on pg. 3, is a required field for all Non-Medical Change of Status Requests.



Section G: Change of PCS Provider. Complete if requesting a Change of Provider.

Completed Request Forms should be submitted to NC LIFTSS- via fax at 1-833-521-2626 (toll free).

****Note:** Effective 11/1/2018 any Medicaid beneficiary referred to or seeking admission to Adult Care Homes (ACH) licensed under G.S. 131D-2.4 must be referred to a LME-MCO for the Referral Screening Verification Process (RSVP). Adult Care Home providers licensed under G.S. 131D-2.4 shall not receive a PCS assessment or prior approval without verification of a Referral Screening ID (RSID). If you have questions about your status in this process, please contact the Division of Mental Health at 919-981-2580.

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Ν.	MEDICAL CHANGE OF STATUS OR NEW REQUESTS, PRAC	CTITIONERS COMPLET	TE PAGES 1	& 2 ONLY			
Step 1	REQUEST TYPE: (select one)	DATE OF REQUEST:					
	□ Change of Status: Medical □ New Request □ Managed Ca	<u> </u>					
N	Form Submission for PCS: Fax NCLIFTSS at 1-833-521-2626 (toll free). Form Submission for Expedited Assessment: Fax NCLIFTSS at 1-833- Questions or Expedited Assessment Process Info: Contact NCLIFTSS						
Step 2	SECTION A. BENEFICIARY DEMOGRAPHICS						
	Medicaid ID#:RSID# (ACH Only):						
	Gender: Alle Alle Female Language: English						
	Address:						
	County:Zip:F	Phone: ()					
	Alternate Contact (Select One): Parent Legal Gua Relationship to Beneficiary (NON-PCS Provider):						
	Name: Phon	Phone: ()					
	Active Adult Protective Services Case? Yes No Beneficiary currently resides: At home Adult Care Home	Lleepitelized/medical feeil		Nursing Escility			
I		•	•	• •			
	Group Home Special Care Unit (SCU) Other			<u> </u>			
Step 3		<u>SECTION B.</u> BENEFICIARY'S CONDITIONS THAT RESULT IN NEED FOR ASSISTANCE WITH ADLS Identify the current medical diagnoses related to the beneficiary's need for assistance with qualifying Activities of Daily Living					
V	(bathing, dressing, mobility, toileting, and eating). List <u>both</u> the diagnosi	s and the COMPLETE ICE	D-10 Code.	lues of Daily Living			
Ī	Medical Diagnosis	ICD-10 Code	Impacts ADLs	Date of Onset (mm/yyyy)			
-	1.		Yes No	(1111/9999)			
-	2.		Yes No				
		·					
Ĩ	3.						
-			Yes No				
	4.						
-	5.						
-	6.						
-	7.		Yes No				
	1.						
-			Yes No				
	8.						
-	9.		Yes No				
	10.	[·]					
ſ	In your clinical judgment, ADL limitations are: Short Term (3 N	lonths) 🗌 Intermediate (6 Months)	Age Appropriate			
	Expected to resolve or improve (with or without treatment) Chronic and stable						
	Is Beneficiary Medically Stable? 🗌 Yes 🗌 No						
	Is 24-hour caregiver availability required to ensure beneficiary's	safety? Yes No					

	OPTIONAL ATTESTATION: <i>Practitioner should review the following and initial <u>only</u> if applicable:</i>					
Step 4						
V	Beneficiary requires an increased level of supervision.					
	Beneficiary requires caregivers with training or experience in caring for individuals who have a degenerative disease, characterized by irreversible memory dysfunction, that attacks the brain and results in impaired memory, thinking, and behavior, including gradual memory loss, impaired judgment, disorientation, personality change, difficulty in learning, and the loss of language skills.Initial:Beneficiary requires a physical environment, regardless of setting, that includes modifications and safety measures to safeguard the beneficiary because of the beneficiary's gradual memory loss, impaired judgment, disorientation, personality change, difficulty in learning, and the loss of language skills.Initial:					
	Beneficiary has a history of safety concerns related to inappropriate wandering, ingestion, aggressive					
	behavior, and an increased incidence of falls.					
Step 5	SECTION CPRACTITIONER INFORMATION Attesting Practitioner's Name:Practitioner NPI#: Select one: Beneficiary's Primary Care Practitioner Outpatient Specialty Practitioner Inpatient Practitioner					
V						
	Practice Name:N					
	Practice Contact Name:					
	Address:					
	Phone: (
	Date of last visit to Practitioner: /**Note: Must be < 90 days from	Received Date				
	Practitioner Signature AND Credentials	Date	/ /			
	Signature stamp not allowed	· · · · · · · · · · · · · · · · · · ·	<u> </u>			
Ν	"I hereby attest that the information contained herein is current, complete, and accurate to the best of my knowledge and belief. I understand that my attestation may result in the provision of services which are paid for by state and federal funds and I also understand that whoever knowingly and willfully makes or causes to be made a false statement or representation may be prosecuted					
Step 6	under the applicable federal and state laws."					
	SECTION D. CHANGE OF STATUS: MEDICAL Complete for medical change of status request only. Describe the specific medical change in condition and its impact on the beneficiary's need for hands on assistance (Required):					
Step 7	SECTION E: Managed Care Disenrollment Disenrolling from Plan name (Select One): Alliance Health Partners Health Management Vaya Total Care					
	Trillium Health Resources AmeriHealth Caritas NC, Inc. Carolina Complete Health, Inc.					
	Blue Cross Blue Shield of NC, Inc. UnitedHealthcare of NC, Inc. WellCare of NC, Inc.					
	Disenrollment Effective Date: / / Current PCS Hours:					
	BENEFICIARY'S CURRENT PROVIDER)					
	Agency Name: Phon	e: <u>()</u>				
	Provider NPI#: Provi	der Locator Code#	-			
	Facility License # (if applicable): Date	:/				

Beneficiary Name: _____

MID#:_____

Ν	NONMEDICA	L CHANGE C	F STATUS OR	CHANGE OF F	ROVIDER REQU	ESTS, COMPLE	TE PAGE 3	ONLY
Step 1	REQUEST TYPE: (sele	REQUEST TYPE: (select one)			DATE OF REQUEST:			
	Change of Status:	Change of Status: Non-Medical Change of Provider ///						
	Form Submission: Fax NC LIFTSS at 1-833-521-2626 (toll free). Questions: Call NC LIFTSS at 1-833-522-5429.							
Step 2	BENEFICIARY DEMOGR	RAPHICS						
\bigvee	Beneficiary's Name: First: MI: Last: DOB: /							/
	Medicaid ID#: Gender: Male Female Language: English Spanish Address: City: Other County: Zip: Phone:							
	Alternate Contact (Select One): Parent Legal Guardian (required if beneficiary < 18) Cher							
	Relationship to Benefic		-					
	Name:			Phone	e: ()			
Ν	Beneficiary currently resides: At home Adult Care Home Hospitalized/medical facility Skilled Nursing Facility Group Home Special Care Unit (SCU) OtherD/C Date (Hospital/SNF): /							
Step 3	SECTION F: CHANGE	OF STATUS:	NON-MEDICAL					
	Requested by (Select One):	PCS Provider	Beneficiary	☐ Legal Guardian	Power of Attorney (POA)	Responsible Party	e □ Family	(Relationship):
	Requestor Name:							
	PCS Provider NPI#:				CS Provider Locat	tor Code#		
	Facility License # (if ap							
	Contact's Name:							
	Provider Phone: ()		Provider	Fax: ()	Email:			
Provider Phone: (Provider Fax: () Email: Reason for Change in Condition Requiring Reassessment (Select One): Change in Days of Need Change in Caregiver Status Change in Bender Other: Other: Other Description Description							-	cation affects
	Describe the specific cha			t on the benefici	ary's need for hand	ls on assistance (l	Required):	
Step 4	SECTION G: CHANGE OF PCS PROVIDER Requested by (Select One): Care Facility Beneficiary Other (Relationship):							
V		,	•	•		·/		
	Requestor's Contact Nam					Phone: ()		
	Status of PCS Services (Select One): Discharged/Transferred Scheduled Discharge/Transfer No Discharge/Transfer Planned. Date: / Date: / Date: / Continue receiving services until established with a new provider.							
	BENEFICIARY'S PREFERRED PROVIDER (Select One):							
Step 5	Home Care Agency Hor	Family Care ne	Adult Care	☐ Adult Care Facility		□ SLF- 5600a 56	SLF- 00c	☐ Special Care Unit
	Agency Name:				Phone: ()	Provide	r
	NPI#:				Provider Loo	cator Code#		
	Facility License # (if app	licable):			Date: /	/		
	Physical Address:							