

Health Insurance Marketplace®

DEPARTMENT OF HEALTH & HUMAN SERVICES

465 INDUSTRIAL BOULEVARD

LONDON, KENTUCKY 40750-0001

\$(hh_contact_first_name) \$(hh_contact_last_name) \$(todays_date)
\$(hh_contact_street_name_1)
\$(special_address_2_line)
\$(hh_contact_city_name), \$(hh_contact_state_code) \$(hh_contact_zip_plus_4_code)

Act now: Create or update your Marketplace application to find out if you may qualify for free or low-cost health coverage through [State Medicaid program name] (Medicaid)

Dear \$(hh_contact_first_name):

North Carolina recently expanded its Medicaid program to cover more people. Based on information you gave to the Health Insurance Marketplace®, the following household member(s) might now qualify for free or low-cost health coverage through [State Medicaid program name]:

- \$(application_member_names)
- \$(application_member_names)

Medicaid offers similar benefits to most Marketplace plans, like doctor's visits, hospital care, prescriptions, mental health care services, and addiction treatment.

If you qualify for Medicaid coverage, you may have to pay a copay for some health services, but there's a limit to what you pay.

What should I do next?

Visit [HealthCare.gov](https://www.healthcare.gov) now to create or update your application to find out if you may qualify for Medicaid coverage.

1. Log into your Marketplace account and create or update your application.
2. Submit your application.
3. Review your updated "Eligibility Results" to find out if you may qualify for Medicaid. If you don't, you may be able to buy a Marketplace plan with or without financial help. Be sure to follow all steps for enrollment.

If you or other household members may qualify for Medicaid based on your updated application, [State Medicaid program name] might contact you if they need more information to confirm if you qualify, or to send you details about coverage, enrollment, and cost. If [State Medicaid program name] asks for additional information, send it to them right away.

The state may have sent you enrollment information already. If the state notified you that you're enrolled in full Medicaid benefits, you don't need to apply again.

Should I keep my Marketplace coverage if I qualify for Medicaid?

If you qualify for Medicaid, you should keep your Marketplace plan until your Medicaid coverage begins.

If you qualify, you won't be able to get financial help with the cost of your Marketplace plan. This means you probably won't want to keep your Marketplace coverage because it will cost more than coverage through [State Medicaid program name]. To avoid paying the full cost of your Marketplace plan premium and covered services, cancel your Marketplace coverage as soon as your Medicaid coverage begins. **Visit [HealthCare.gov/medicaid-chip/cancelling-marketplace-plan](https://www.healthcare.gov/medicaid-chip/cancelling-marketplace-plan) for next steps and information about ending your Marketplace coverage.**

For more help

- To learn more about [State Medicaid program name], visit [State Medicaid program website] or call [State Medicaid program phone number].
- Call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325), and mention you got this letter. You can also make an appointment with someone in your area who can help you. Information is available at [LocalHelp.HealthCare.gov](https://www.localhelp.healthcare.gov).
- Get help in a language other than English. Information about how to access these services is included with this notice and available through the Marketplace Call Center.
- Call the Marketplace Call Center to get this information in an accessible format, like large print, braille, or audio at no cost to you.

Sincerely,

Health Insurance Marketplace®
Department of Health and Human Services
465 Industrial Boulevard
London, Kentucky 40750-0001

Privacy Disclosure: The Health Insurance Marketplace® protects the privacy and security of the personally identifiable information (PII) that you have provided (see [HealthCare.gov/privacy](https://www.healthcare.gov/privacy)). This notice was generated by the Marketplace based on 45 C.F.R. 155.230. The PII used to create this notice was collected from information you provided to the Health Insurance Marketplace®. The Marketplace may have used data from other federal or state agencies or a consumer reporting agency to determine eligibility for the individuals on your application. If you have questions about this data, contact the Marketplace at 1-800-318-2596 (TTY: 1-855- 889-4325).

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1207.

Nondiscrimination: The Health Insurance Marketplace® doesn't exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, color, national origin, disability, sex (including sexual orientation and gender identity), or age. If you think you've been discriminated against or treated unfairly for any of these reasons, you can file a complaint with the Department of Health and Human Services, Office for Civil Rights by calling 1-800-368-1019 (TTY: 1-800-537-7697), visiting [hhs.gov/ocr/civilrights/complaints](https://www.hhs.gov/ocr/civilrights/complaints), or writing to the Office for Civil Rights/ U.S. Department of Health and Human Services/200 Independence Avenue, SW/ Room 509F, HHH Building/ Washington, D.C. 20201.

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