



Services covered outside health plans, drug list, and copays



You can get these services from a provider outside of the health plan’s network as long as the provider takes Medicaid

Services covered outside health plans:

- Dental services
- Services provided by Local Education Agencies included in your child’s:
 - Individualized Education Program (IEP)
 - Individualized Family Service Plan (IFSP)
 - Section 504 Accommodation Plan (504 Plan)
 - Individual Health Plan (IHP)
 - Behavior Intervention Plan (BIP)
- Services provided by Children’s Developmental Services Agencies (CDSAs) or providers contracted with CDSAs that are included in your child’s Individualized Family Service Plan
- The fabrication of eyeglasses including complete eyeglasses, eyeglass lenses and eyeglass frames
 - A provider in the health plan’s network will fit the NC Medicaid Direct eyeglasses and give them to you
- Services provided before Medicaid eligibility determination



Drug formulary (list)

To learn more about your prescription drug benefits under NC Medicaid, use the NC Medicaid Preferred Drug List (PDL) on the Learn page under Benefits and services at ncmedicaidplans.gov.



Copays

Some health plan members may have a copay, including members of the Children and Families Specialty Plan, ages 22-26. A copay is a fee you pay when you get certain health care services or prescriptions.

Medicaid copays:

Service	Your copay
<ul style="list-style-type: none"> • Chiropractic visits • Doctor visits • Non-emergency and emergency department visits • Optometrist and optical visits • Outpatient visits • Podiatrist visits 	\$4 per visit
<ul style="list-style-type: none"> • Generic and brand prescriptions 	\$4 per prescription



Questions? Go to ncmedicaidplans.gov. Or call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com). We can speak with you in other languages.

There are no Medicaid copays for:

- Members under age 21
- Members who are pregnant
- Members getting hospice care
- Federally recognized tribal members or others eligible for Indian Health Service (IHS)
- North Carolina Breast and Cervical Cancer Control Program (NC BCCCP) beneficiaries
- People living in an institution getting coverage for cost of care
- Children in foster care
- Behavioral health, intellectual/developmental disability (I/DD) or traumatic brain injury (TBI) services
- Waiver services

SAMPLE

You can get free auxiliary aids and services, including information in other languages or formats such as large print or audio. Call us toll free at 1-833-870-5500.

ATTENTION: For free interpreter services, call **1-833-870-5500** (TTY: 711 or RelayNC.com).

Español (Spanish)
ATENCIÓN: Para servicios gratuitos de un intérprete, llame al **1-833-870-5500** (número de TTY: 711 o RelayNC.com).

繁體中文 (Chinese)
注意: 如需免費的口譯員服務, 請撥打 **1-833-870-5500** (TTY: 711 或 RelayNC.com)

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