



# MEETING RECORD

## PERSONAL CARE SERVICES STAKEHOLDERS MEETING

Jan 17, 2019 | 1:00 pm | Meeting Location: Dix Campus, Kirby Building, Conference Room 297

### AGENDA TOPICS

#### Welcome

Facilitator: Shannon Spence, PCS Program Manager

Round-robin of individual introductions with name and agency representation.

#### NC HealthConnex Presentation

Health Information Exchange Authority (HIEA): Jessica Brehmer

Jessica shared information about NCGS 90-414.7 that passed in 2015 and created the North Carolina Health Information Exchange Authority (NC HIEA). The NC HIEA was created to oversee and administer the NC Health Information Exchange Network. The NC HIEA operates North Carolina's statewide health information exchange – NC HealthConnex. NC HealthConnex is a tool that links disparate health systems and existing HIE networks together to deliver a holistic view of the patient record through a secure, standardized electronic system so that providers can share important patient health information. The use of this system promotes the access, exchange, and analysis of health information.

To meet the state's mandate, all providers must "be connected" and submit data to the HIE by June 1, 2019 to continue receiving payments for Medicaid services provided. To meet the state's mandate, a Medicaid provider is "connected" when its clinical and demographic information pertaining to services paid for by Medicaid and other State funded health care funds are being sent to NC HealthConnex, at least twice daily, either through a direct connection or via a hub.

For additional information and questions regarding the HIEA and NC HealthConnex, providers may reach out to staff at [hiea@nc.gov](mailto:hiea@nc.gov).

#### Program Updates

Liberty Healthcare Corporation (LHC): Denise Hobson

#### Provider Training

Denise shared that positive feedback was received regarding the breakout sessions held at the Fall Provider Trainings. Spring Training will be held May 13-22, 2019. Ideas for topics should be submitted to

[PCS\\_Program\\_Questions@dhhs.nc.gov](mailto:PCS_Program_Questions@dhhs.nc.gov).

Denise also reported that Liberty recently restructured their organizational roles. Per Denise, she is now the Executive Director, Jeremy Owen is the Director of Operations, and Penny Waters is the Clinical Director of Operations.



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## **Program Updates, Cont.**

NC Medicaid: Shannon Spence & Cassandra McFadden

### **NC Medicaid-3051**

Changes within NC Medicaid, including the transition from DMA to DHB, require updates across platforms to ensure accuracy, consistency, and compliance with branding requirements. PCS document/form revisions may include basic modifications, including: making them more user-friendly, updating contact information if inaccurate, removal of PASRR language, etc.

Changes to the NC Medicaid-3051, *Request for Independent Assessment for PCS*, which requires more than basic modifications, will be announced prior to implementation. This announcement will include the date the previous form will be discontinued as well as the implementation date of the modified form.

### **NC Medicaid-3136**

The NC Medicaid-3136, *Internal Quality Improvement Program Attestation Form*, was due from all PCS providers by 12/31/2018. Email acknowledgement was provided to all providers that were timely in the submission of the NC Medicaid-3136 Form. Providers that submitted their form and did not receive acknowledgment may reach out to NC Medicaid at [PCS\\_Program\\_Questions@dhhs.nc.gov](mailto:PCS_Program_Questions@dhhs.nc.gov).

### **Electronic Visit Verification (EVV)**

EVV is a method used to verify services provided as part of Home and Community Based programs. As required by the 21<sup>st</sup> Century Cures Act, DHHS will implement an EVV system for PCS.

Cassandra provided several EVV updates, including the news that the legislature approved the 1-year extension that NC Medicaid previously requested. As a result, the new go-live date is scheduled for Jan. 1, 2020. The CMS requirement will only apply to In-Home Care Providers, not licensed residential settings. To review updates on EVV, Cassandra recommended that stakeholders visit the EVV website, located at <https://medicaid.ncdhhs.gov/electronic-visit-verification>.

It is currently expected that the Request for Information (RFI) for EVV will be posted for a 30-day period in February 2019. Prior to awarding the Request for Proposal (RFP), an EVV Workgroup will convene to obtain feedback from stakeholders, including representation from In-Home Care Providers and associations. Cassandra reported that space is limited for the first EVV workgroup, which is scheduled to meet in late February to early March 2019. However, those interested in joining the EVV workgroup should email [cassandra.mcfadden@dhhs.nc.gov](mailto:cassandra.mcfadden@dhhs.nc.gov).

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## **Provider Relations**

NCTracks/Enrollment, NC Medicaid: Darryl Frazier

Darryl from Provider Services requests that providers experiencing issues with, or that have questions about, NCTracks enrollment should call him at 919-855-4790, or his section at 919-855-4050.

Darryl stated that a solution has been identified for the issue with taxonomy 253Z, which required providers to update their national accreditation in NCTracks. Systems changes are expected to be released on 1/20/2019 allowing the impacted applications to move forward.



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## Reports from Other Divisions

### DAAS

No Updates

### DMH/DD/SAS

No Updates

### DHSR

Tameka Riggsbee with the Adult Care Licensure Section reported that licensure has gone through all their renewal processes. All licenses, for both Adult Care Homes and Family Care Homes, expired December 31, 2018 and providers should have completed all necessary steps to renew their licenses. Each year, annual renewal is required. Providers with questions may reach out to Tameka at 919-855-3765.

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## Stakeholder Feedback

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## Meeting Adjourned