



Standard Plan Network Adequacy Data

Data reflects networks submitted by health plans on April 30, 2024

Network Adequacy Metrics & Standards Definitions

Network Adequacy Metrics

Metric	Definition
% of Members in Region Meeting Access Standards	The percentage of members in a region whose residential address is within the specific time or distance of the appropriate number of providers for the specified service type.

Time & Distance Standards

Service Type	Urban Standard ²	Rural Standard ³
Hospitals	≥ 1 hospitals within 30 minutes <u>OR</u> 15 miles for at least 95% of Members	≥ 1 hospitals within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Primary Care (Adult & Child)	≥ 2 providers within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Pharmacies	≥ 2 pharmacies within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 pharmacies within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
OB/GYN ¹	≥ 2 providers within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Outpatient Behavioral Health Services	≥ 2 providers of each outpatient behavioral health service within 30 minutes <u>OR</u> 30 miles of residence for at least 95% of Members	≥ 2 providers of each outpatient behavioral health service within 45 minutes <u>OR</u> 45 miles of residence for at least 95% of Members

¹ Measured on members who are female age 21 and older. Certified Nurse Midwives may be included to satisfy OB/GYN access requirements

² "Urban" is defined as non-rural counties, or counties with average population densities of two hundred fifty (250) or more people per square mile

³ "Rural" is defined as a county with average population density of less than two hundred fifty (250) people per square mile

Network Adequacy Metrics & Standards Definitions

Time & Distance Standards (continued)

Service Type	Urban Standard ¹	Rural Standard ²
Occupational, Physical and Speech Therapy	≥ 2 providers (of each provider type) within 30 minutes <u>OR</u> 10 miles for at least 95% of Members	≥ 2 providers (of each provider type) within 30 minutes <u>OR</u> 30 miles for at least 95% of Members
Specialty Care	≥ 2 providers (per specialty type) within 30 minutes <u>OR</u> 15 miles for at least 95% of Members	≥ 2 providers (per specialty) within 60 minutes <u>OR</u> 60 miles for at least 95% of Members

¹“Urban” is defined as non-rural counties, or counties with average population densities of two hundred fifty (250) or more people per square mile

²“Rural” is defined as a county with average population density of less than two hundred fifty (250) people per square mile

Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

AmeriHealth Caritas									
Region	# of Counties	# of Members ¹	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	100%	100%	100%
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932	99%	100%	100%	100%	100%	100%	100%

AmeriHealth Caritas									
Region	# of Counties	# of Members ¹	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	39%	100%	100%
2	13	301,714	100%	100%	100%	100%	84%	100%	100%
3	12	426,328	100%	100%	100%	98%	87%	100%	100%
4	14	347,131	100%	100%	100%	98%	97%	100%	100%
5	15	289,152	100%	100%	100%	97%	89%	100%	100%
6	27	220,932	89%	99%	88%	96%	37%	100%	99%

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP's specific membership

Percent Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

AmeriHealth Caritas								
Region	# of Counties	# of Members ¹	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	99%	100%	100%	100%	100%
2	13	301,714	100%	99%	100%	72%	100%	100%
3	12	426,328	100%	99%	100%	94%	100%	100%
4	14	347,131	100%	99%	100%	88%	100%	100%
5	15	289,152	100%	100%	100%	95%	100%	100%
6	27	220,932	99%	95%	100%	94%	100%	100%

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP's specific membership

Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

Carolina Complete Health									
Region	# of Counties	# of Members ¹	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579							
2	13	301,714							
3	12	426,328	100%	100%	100%	100%	98%	100%	100%
4	14	347,131	100%	100%	100%	100%	99%	100%	100%
5	15	289,152	100%	100%	100%	100%	94%	100%	100%
6	27	220,932							

Carolina Complete Health									
Region	# of Counties	# of Members ¹	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579							
2	13	301,714							
3	12	426,328	100%	100%	100%	100%	64%	100%	100%
4	14	347,131	100%	100%	100%	94%	92%	100%	100%
5	15	289,152	100%	100%	100%	97%	45%	100%	100%
6	27	220,932							

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP's specific membership

Percent Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

Carolina Complete								
Region	# of Counties	# of Members ¹	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579						
2	13	301,714						
3	12	426,328	100%	93%	100%	99%	100%	100%
4	14	347,131	100%	98%	100%	88%	100%	100%
5	15	289,152	100%	78%	100%	95%	100%	100%
6	27	220,932						

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP's specific membership

Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

Healthy Blue									
Region	# of Counties	# of Members ¹	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	100%	100%	100%
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932	99%	99%	99%	99%	100%	100%	100%

Healthy Blue									
Region	# of Counties	# of Members ¹	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	99%	100%	100%
2	13	301,714	100%	100%	100%	100%	87%	100%	100%
3	12	426,328	100%	100%	100%	100%	97%	100%	100%
4	14	347,131	100%	100%	100%	99%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932	96%	99%	91%	100%	53%	100%	99%

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP's specific membership

Percent Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

Healthy Blue								
Region	# of Counties	# of Members ¹	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	99%	100%	91%	100%	100%
3	12	426,328	100%	94%	100%	99%	100%	100%
4	14	347,131	100%	97%	100%	89%	100%	100%
5	15	289,152	100%	100%	100%	97%	100%	100%
6	27	220,932	98%	93%	100%	90%	100%	100%

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

United HealthCare									
Region	# of Counties	# of Members ¹	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	100%	100%	100%
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	100%	100%	100%	100%	100%	100%	100%
6	27	220,932	100%	100%	100%	100%	100%	100%	100%

United HealthCare									
Region	# of Counties	# of Members ¹	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	82%	100%	100%
2	13	301,714	100%	100%	100%	100%	96%	100%	100%
3	12	426,328	100%	100%	100%	100%	74%	100%	100%
4	14	347,131	100%	100%	100%	100%	92%	100%	99%
5	15	289,152	100%	100%	100%	97%	38%	100%	100%
6	27	220,932	98%	94%	93%	100%	31%	100%	100%

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP's specific membership

Percent Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

United HealthCare								
Region	# of Counties	# of Members ¹	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	95%	100%	100%	100%	100%
2	13	301,714	100%	99%	100%	90%	100%	100%
3	12	426,328	100%	99%	100%	97%	100%	100%
4	14	347,131	100%	98%	100%	84%	100%	100%
5	15	289,152	100%	68%	100%	100%	100%	100%
6	27	220,932	100%	95%	100%	98%	100%	100%

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

Percent of Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

WellCare									
Region	# of Counties	# of Members ¹	Hospitals	OB/GYN	Primary Care (Adult)	Primary Care (Child)	Pharmacy	Outpatient Behavioral Health (Adult)	Outpatient Behavioral Health (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	100%	100%	100%
3	12	426,328	100%	100%	100%	100%	100%	100%	100%
4	14	347,131	100%	100%	100%	100%	100%	100%	100%
5	15	289,152	97%	100%	100%	100%	100%	100%	100%
6	27	220,932	87%	99%	98%	96%	100%	100%	100%

WellCare									
Region	# of Counties	# of Members ¹	Occupational Therapy	Physical Therapy	Speech Therapy	Allergy/ Immunology (Adult)	Allergy/ Immunology (Child)	Cardiology (Adult)	Cardiology (Child)
			% Members	% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	100%	100%	100%	100%	100%	100%
2	13	301,714	100%	100%	100%	100%	84%	100%	100%
3	12	426,328	100%	100%	100%	100%	99%	100%	100%
4	14	347,131	100%	100%	100%	99%	99%	100%	100%
5	15	289,152	100%	99%	100%	100%	92%	100%	96%
6	27	220,932	92%	99%	90%	82%	46%	100%	99%

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP's specific membership

Percent Members in Region Meeting Access Standards

Health Plan Provider Network Data Reported to the Department on: 4/30/24

WellCare								
Region	# of Counties	# of Members ¹	Gastroenterology Adult	Gastroenterology Child	Oncology Adult	Oncology Child	Psychiatry Adult	Psychiatry Child
			% Members	% Members	% Members	% Members	% Members	% Members
1	19	144,579	100%	38%	100%	100%	100%	100%
2	13	301,714	100%	76%	100%	74%	100%	100%
3	12	426,328	100%	100%	100%	77%	100%	100%
4	14	347,131	100%	87%	100%	87%	100%	100%
5	15	289,152	100%	51%	100%	44%	100%	100%
6	27	220,932	98%	92%	100%	92%	100%	100%

¹ Number of Members currently in mandated Managed Care population on 6/10/2022. This metric is not representative of each PHP’s specific membership

NC Medicaid Managed Care Regions

