

WEBVTT

1

00:00:39.390 --> 00:00:42.000

Mario Schiavi: Thank you for joining today's program will begin shortly.

2

00:01:15.750 --> 00:01:21.600

Mario Schiavi: hello, and welcome to today's webinar my name is Mario and i'll be in the background answering any zoom technical questions.

3

00:01:22.170 --> 00:01:28.710

Mario Schiavi: you've experienced difficulties during this session, please type your question into the Q amp a section in a producer will respond.

4

00:01:29.400 --> 00:01:42.780

Mario Schiavi: We will be holding a q&a session during today's webinar we encourage you to submit written questions at any time, using the Q amp a panel located at the bottom of the zoom webinar viewer please type your questions in the text field and click sound.

5

00:01:43.890 --> 00:01:51.330

Mario Schiavi: Should you wish to view closed captioning during the program please click CC at the bottom of your zoom window to enable or hide some time.

6

00:01:53.340 --> 00:02:00.330

Mario Schiavi: During today's event all participants remain in listen only mode without like to get started, we hope you enjoyed today's presentation.

7

00:02:01.050 --> 00:02:14.670

Mario Schiavi: i'd now like to introduce our speaker for today grinch for on senior program manager for population health North Carolina medicaid quality and population health when you don't have before.

8

00:02:15.690 --> 00:02:24.420

Gwendolyn Sherrod: Thank you, Mario good afternoon and welcome to our 800 care management.

9

00:02:25.470 --> 00:02:26.250

Gwendolyn Sherrod: We call them our.

10

00:02:27.390 --> 00:02:30.870

Gwendolyn Sherrod: series are eight in our series of.

11

00:02:32.040 --> 00:02:42.510

Gwendolyn Sherrod: webinars specifically dedicated to helping the Community the providers at large, learn more about tailored care management.

12

00:02:45.420 --> 00:02:50.040

Gwendolyn Sherrod: Today we're going to have our deep dive on data specifications.

13

00:02:51.750 --> 00:02:58.200

Gwendolyn Sherrod: And so we thank you for taking the time to spend with us to learn a little bit more about data specifications.

14

00:02:59.370 --> 00:02:59.970

Gwendolyn Sherrod: Next slide.

15

00:03:02.520 --> 00:03:05.580

Gwendolyn Sherrod: just want to start with a little bit of housekeeping.

16

00:03:06.930 --> 00:03:15.840

Gwendolyn Sherrod: time permitting we will be holding a q&a session and the conclusion of today's presentation, you can ask the question by typing your questions in the Q amp a box.

17

00:03:18.000 --> 00:03:29.670

Gwendolyn Sherrod: If you have any additional questions after this webinar you can email us at medicaid@nc.gov that Taylor career management at DHS that nc.gov.

18

00:03:30.510 --> 00:03:41.250

Gwendolyn Sherrod: And a recording of today's presentation, a slide deck will be available on our website on our tailored career management website, which is on our on our medicaid.nc.gov.

19

00:03:42.750 --> 00:03:46.380

Gwendolyn Sherrod: website, the transformation page under Taylor care management.

20

00:03:48.330 --> 00:03:48.960

Gwendolyn Sherrod: Next slide.

21

00:03:50.760 --> 00:04:10.350

Gwendolyn Sherrod: Again i'm going to ride our speakers today will be big gutter who is in project executive who who supports quality and population health benefits and and analytics with Center and Kevin the gayby he's a director at Monette health strategies.

22

00:04:15.210 --> 00:04:16.410

Gwendolyn Sherrod: our agenda today.

23

00:04:17.580 --> 00:04:30.450

Gwendolyn Sherrod: is just a review of the Taylor care management data strategy source documents, and then we will have a deep dive on the data specifications and, at the end, we will have question and answer.

24

00:04:33.510 --> 00:04:37.140

Gwendolyn Sherrod: So we're going to start by talking about the data strategy source documents.

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00:04:39.720 --> 00:04:59.250

Gwendolyn Sherrod: We have done quite a bit of restructuring, to our Taylor care management web page and the Taylor care management data strategy source documents has their own page So if you go to the Taylor care management web page, the third.

26

00:05:01.320 --> 00:05:08.190

Gwendolyn Sherrod: set of items is our is our Taylor care management strategy document data strategy documents.

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00:05:09.480 --> 00:05:17.460

Gwendolyn Sherrod: The Taylor care management provider manual is the primary source for a major practices and cma data exchange and HIV requirements.

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00:05:17.880 --> 00:05:39.570

Gwendolyn Sherrod: The Taylor care management data strategy frequently asked questions and care management data system guidance may also be helpful, resources and we have included screenshots of that all of the documents and all of these again are on our Taylor care management data strategy source.

29

00:05:40.800 --> 00:05:42.330

Gwendolyn Sherrod: Guidance page.

30

00:05:44.940 --> 00:05:45.510

Gwendolyn Sherrod: Next slide.

31

00:05:47.310 --> 00:05:54.420

Gwendolyn Sherrod: So I want to hand it over to BIC gupta to begin our deep dive on data specifications.

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00:05:57.120 --> 00:05:59.340

Vikas Gupta: Thank you Glenn and good afternoon everyone.

33

00:06:00.810 --> 00:06:02.190

Vikas Gupta: excited to share.

34

00:06:03.360 --> 00:06:04.980

Vikas Gupta: and talk about data with you guys.

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00:06:06.360 --> 00:06:24.390

Vikas Gupta: So i'll start foundation really we're just talking about high level data flows that how the department shares data with the Taylor plans is expected to share it with Taylor plans and then how they will be sharing the same data with you guys going forward so next slide please.

36

00:06:25.530 --> 00:06:36.840

Vikas Gupta: So this is a very high level flow data flow divided into kind of two slides one is more focused on that data sharing between the department and the pillar plans and then the next will focus.

37

00:06:37.260 --> 00:06:56.730

Vikas Gupta: More on the data sharing between the pilot plants and image plus practices and cms so i'll start with number one here so in order for providers to get certified for a image plus cma program they will have to submit an application to the state.

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00:06:57.780 --> 00:07:06.810

Vikas Gupta: That application goes through a whole process of review and certification and once they are completed that process.

39

00:07:07.320 --> 00:07:25.560

Vikas Gupta: The providers are notified of the outcome if they are approved and certified to be either an image plus practice or a CME, then the state, basically, will be able to reflect that information in the provider system which exists within nc tracks, so that information will be available there.

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00:07:26.910 --> 00:07:36.840

Vikas Gupta: How will the tailored plan know about, like the providers who are certified as an image plus or a cma so the department will be working with Taylor plan.

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00:07:37.860 --> 00:07:47.100

Vikas Gupta: There is an interface, which we will be setting up between the department and the Taylor plants that is called a provider in Norman file and through this file.

42

00:07:47.820 --> 00:07:57.810

Vikas Gupta: We will be sending that information to the tailored plan, so this is how the tailored plan will know that these are the providers who are certified in the image plus and the same a program.

43

00:07:58.830 --> 00:08:09.240

Vikas Gupta: Once the Taylor plans receive that information, then they will be contracting with these providers in the certified status which they receive from the State.

44

00:08:09.990 --> 00:08:13.770

Vikas Gupta: Once they have done the contracting, they will update their systems reflected.

45

00:08:14.220 --> 00:08:21.990

Vikas Gupta: And then they will communicate that back to the department, so there is another file data plan network file through which they will be sending that data back.

46

00:08:22.290 --> 00:08:31.080

Vikas Gupta: So this is how like you know, this information will be shared between the department in a tailor plans and they will keep their systems up to date and reconcile on that.

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00:08:32.190 --> 00:08:39.330

Vikas Gupta: So that's the provider piece of it, so now the providers are all set up so when we are going to be launching the Program.

48

00:08:41.070 --> 00:08:52.230

Vikas Gupta: Then, at that time, the State will be basically assigning members to the respective tailored plans so once that is done, they will be sending that information.

49

00:08:52.800 --> 00:09:01.980

Vikas Gupta: To the tailored plans through the 834 interface, so this is the beneficiary and women data which they will receive through the 33rd interface.

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00:09:02.670 --> 00:09:13.110

Vikas Gupta: At the launch at crossover because tailored case management is more like a new program, we will not have any historical tailored case management assignments.

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00:09:13.620 --> 00:09:21.480

Vikas Gupta: Because that is the time, the beneficiaries will be getting assigned to tailored career management entities, for the first time either image plus or a cma.

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00:09:21.870 --> 00:09:31.470

Vikas Gupta: So there will be no information at that time, but in future as a beneficiary gets enrolled into Taylor plan or maybe it moves counties.

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00:09:31.830 --> 00:09:38.400

Vikas Gupta: and move into a different Taylor plan that historical information will be available, and that will be part of the 834 or five.

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00:09:38.880 --> 00:09:53.610

Vikas Gupta: that's how the new tailored plan or if a beneficial is getting nearly enrolled with a pillar plan, they will know if the beneficiary has any history of a historical tailored care management assign so that's the interface, through which the pilot plans we get that information.

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00:09:55.020 --> 00:10:07.470

Vikas Gupta: Once they receive that like that information, we will also be initiating some others supplemental information relevant information that the tailored plan will need.

56

00:10:07.890 --> 00:10:12.810

Vikas Gupta: to manage care for these beneficiaries, so if you see number six here.

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00:10:13.530 --> 00:10:23.100

Vikas Gupta: As part of our transition of care process will be sending medical and pharmacy claim files with 24 months of claims history to the telus plans.

58

00:10:23.580 --> 00:10:29.760

Vikas Gupta: We will also be sending Member acuity to code, so if you have gone through our.

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00:10:30.270 --> 00:10:37.500

Vikas Gupta: The contract data plan contract, this is something new that department will be doing, they will be data mining the carrot here for a beneficiary.

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00:10:37.830 --> 00:10:51.990

Vikas Gupta: And then they will be sending that to the tailored plan so all that data will also be available with the tailored plans so as soon as they get the beneficiary information these files will follow that information so that the Left plan has all that.

61

00:10:53.760 --> 00:11:03.540

Vikas Gupta: Now, once they receive all this information that tailored plans are expected to assign the beneficiary to their tailored care management.

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00:11:04.350 --> 00:11:12.420

Vikas Gupta: provider So these are the image plus cma providers who have already been certified and the pilot plans have contracted with them.

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00:11:12.870 --> 00:11:17.220

Vikas Gupta: So they will do that they will use all information department has shared with them.

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00:11:17.760 --> 00:11:24.270

Vikas Gupta: We will be actually giving them requirements and rules of how to run that assignment process, so they will be using that to do that.

65

00:11:24.780 --> 00:11:34.560

Vikas Gupta: Once they have done, that they will be actually be sending the data back to the department, so the department can verify and validate that it's been done correctly.

66

00:11:35.040 --> 00:11:40.110

Vikas Gupta: And once that is done, they will be sending ID cards and welcome packets, to the Members.

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00:11:40.770 --> 00:11:49.470

Vikas Gupta: So basically, this is just very high level flow and i'll talk about number 15 after I cover the next slide where it's a very high level flow.

68

00:11:50.010 --> 00:12:07.830

Vikas Gupta: just wanted to get a good foundation set up on how the data is flowing between different entities, so this is between department and tailored plans, and if you go to the next slide i'll cover how tailored plan the sharing data with the image plus cms our data affiliated science so.

69

00:12:08.850 --> 00:12:11.190

Vikas Gupta: we'll pick up with a number in here.

70

00:12:12.540 --> 00:12:19.080

Vikas Gupta: Once we have that data plans have confirmation from the department that they have accepted the assignment.

71

00:12:19.740 --> 00:12:29.370

Vikas Gupta: Then they will start sending data to the respective am it last cma or they are affiliated CIS, based on the Members assigned to them.

72

00:12:30.060 --> 00:12:40.290

Vikas Gupta: And this will be done through a beneficiary assignment file and in the deep dive we will talk about a little bit of the details, this is a standard format which we have defined.

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00:12:40.620 --> 00:12:46.230

Vikas Gupta: That all tailored plan will be using so it's very standard everybody will be using the same format.

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00:12:46.620 --> 00:12:53.130

Vikas Gupta: This file will also include the acuity or information which the tailored plans will be receiving from the Department.

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00:12:53.640 --> 00:13:01.380

Vikas Gupta: So this is how an image plus practice or a cma or their affiliate ID scan will receive that information that's number 10 here.

76

00:13:02.040 --> 00:13:10.680

Vikas Gupta: After that they will also be sending them the claims information which they receive from the Department so at crossover at launch.

77

00:13:11.550 --> 00:13:16.350

Vikas Gupta: They will receive that 24 months of history, from the Department, they will send that and in future.

78

00:13:16.800 --> 00:13:26.280

Vikas Gupta: They will also start sending new claims new encounter which are being created within the tailored plan system to the image plus practices cms or their affiliates yeah.

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00:13:26.940 --> 00:13:34.770

Vikas Gupta: So that's number 11 so that's ongoing for the beneficiaries that are assigned to the image blocks factors cms or they're affiliated science.

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00:13:35.670 --> 00:13:42.030

Vikas Gupta: Number 12 talks about another piece of data that is a pharmacy locking information so that will also be sent.

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00:13:42.450 --> 00:13:56.670

Vikas Gupta: From the tailored plans to the image plus cma practices and CIS, and this is also something they will receive from the Department at cross over at launch but later on, as the tailored plan to start doing that themselves, they will they will use their own information as well.

82

00:13:57.840 --> 00:14:08.280

Vikas Gupta: Number 13 talks about the patient risk file and you see number 14 is also the same, so this is one interface, which basically is a bi directional interface.

83

00:14:09.210 --> 00:14:17.310

Vikas Gupta: Initially, the tailored plans will be sending information through this interface regarding the patient risk data, the care management data.

84

00:14:17.790 --> 00:14:28.050

Vikas Gupta: To the image plus practices and cms and of course this these practices are now delivering care management to the beneficiaries, so they will be sending it back.

85

00:14:28.680 --> 00:14:39.990

Vikas Gupta: Their encounter information care plan information back to the tailor plans through that same interface, and when we do the little bit deep dive into formats i'll talk about you know.

86

00:14:40.350 --> 00:14:48.600

Vikas Gupta: What sections of the file that tailored plans are expected to populate and what sections of the file the Amish plus practices cms will have to populate.

87

00:14:49.620 --> 00:14:55.530

Vikas Gupta: I go back to the previous slide and then we i'll talk about number 15 which I left earlier.

88

00:14:56.160 --> 00:15:06.900

Vikas Gupta: So when you when you look at all this flow all these like three kinds of entities, they are sharing a lot of data together now after the tailored plans will get the.

89

00:15:07.350 --> 00:15:13.530

Vikas Gupta: Patient risk file back from the image plus practices, the cms or they're affiliated CIS.

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00:15:14.070 --> 00:15:20.910

Vikas Gupta: This is where they will use that information and there is a care management report which they have to submit to the state.

91

00:15:21.360 --> 00:15:32.850

Vikas Gupta: that's how they will populate that report and submitted back to the State so that's where this number 15 is very dependent on getting all the data from you guys and that's what they will use to populate that.

92

00:15:34.470 --> 00:15:41.040

Vikas Gupta: So I think this is very high level, but I think, hopefully, this is helpful for everyone, from understanding from a foundational perspective.

93

00:15:41.340 --> 00:15:47.850

Vikas Gupta: How the data is going to be flowing between the department detailed plans and the Amish plus practices in the cms.

94

00:15:48.810 --> 00:16:02.940

Vikas Gupta: At this point of time, I think I will be giving control to Kevin Kevin will walk you through very like overall what are some of the requirements we have for the image plus cma Program.

95

00:16:03.420 --> 00:16:11.850

Vikas Gupta: For both the tailor plans and the image plus practices, and then we will do a little bit deep dive into those specific format which we just talked about.

96

00:16:16.560 --> 00:16:24.570

Kevin McAvey: Okay Thank you so much vic and and thank you all for joining us during during this December December holiday season, as we, as we think about.

97

00:16:25.230 --> 00:16:34.200

Kevin McAvey: Not only things going on in our personal lives, but also the the inevitable launch of Taylor care management and what our requirements are to support its success.

98

00:16:34.590 --> 00:16:45.300

Kevin McAvey: And it's been our pleasure to support php and designing the digital strategy for tailored career management and it's been a pleasure working with Accenture our technical partners and implementing it.

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00:16:45.990 --> 00:16:57.360

Kevin McAvey: These forums, providing valuable feedback, not only to share more information about the requirements, but also to identify where there are additional questions, so I would encourage all of you to use the Q amp a.

100

00:16:57.990 --> 00:17:04.740

Kevin McAvey: Here, to share to share your questions, we might not be able to get to all of them today, I know I know we will be able to answer all them today.

101

00:17:05.190 --> 00:17:12.660

Kevin McAvey: But we can certainly make sure that in future presentations and and guidance and information put out by the Department.

102

00:17:13.350 --> 00:17:23.520

Kevin McAvey: We we really work to to answer as many of them as possible so as vic said and I actually I love his head, that the slides that they developed on.

103

00:17:24.210 --> 00:17:34.200

Kevin McAvey: slides nine and 10 and there's a lot there to unpack I would encourage you, if you're going to print out anything from this this conversation to try to print out slides nine and 10.

104

00:17:34.800 --> 00:17:45.300

Kevin McAvey: really think about them make sure you understand them, and again use that email that were mentioned at the top of the call and which

will repeat at the end of our presentation to raise up any questions you have.

105

00:17:45.960 --> 00:17:55.890

Kevin McAvey: i'm going to take us back up a level to really think at that 10 now that we kind of have the sense of the data exchange ecosystem that's required to support.

106

00:17:56.370 --> 00:18:11.970

Kevin McAvey: Taylor care management what what types of data is expect are expected to be exchange between specifically tailored plans and H plus practices and cma so so what what's actually being shown on slide 10, in other words.

107

00:18:12.450 --> 00:18:16.110

Kevin McAvey: And as you as you see, on your on your screen right now.

108

00:18:17.040 --> 00:18:29.010

Kevin McAvey: There are six different types of data that we're anticipating being exchanged between Taylor plans and Amish plus practices and cma is for individuals assigned to those to those.

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00:18:29.610 --> 00:18:38.700

Kevin McAvey: entities, the first is Member assignment information, I think this is embedded and what vic was speaking to is the beneficiary assignments data.

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00:18:39.300 --> 00:18:47.280

Kevin McAvey: This is information, including demographic data and any relevant and clinical are in available eligibility information that that might be available.

111

00:18:47.730 --> 00:18:51.720

Kevin McAvey: After this like for for these files vic is actually going to do.

112

00:18:52.140 --> 00:19:04.770

Kevin McAvey: more of a deep dive so we're kind of writing a high level what here we're going to get into like what does that what comprise as well as how that data is expected to be transmitted and what's when it's expected to be transmitted.

113

00:19:05.190 --> 00:19:16.920

Kevin McAvey: Between Taylor plans and H plus practices EMAS next so beneficiary assignment data Member assignment information is one type of data that's expected to be exchanged between Taylor plans and.

114

00:19:17.400 --> 00:19:29.820

Kevin McAvey: And and downstream entities pharmacy lock in information in the block in data files Member claims and encounter data, including physical health behavioral health and pharmacy.

115

00:19:30.360 --> 00:19:38.700

Kevin McAvey: vic mentioned the 24 months look back, but we're also anticipating and expecting Keller plans to share back on an ongoing basis.

116

00:19:39.390 --> 00:19:50.310

Kevin McAvey: Member claims and encounter data to inform Amish plus practice and cma understanding of their members of clinical means, as well as their service utilization.

117

00:19:50.820 --> 00:19:58.140

Kevin McAvey: And I should mention we have on the slide this is exchange between Taylor plans in English, plus practices and and cms.

118

00:19:58.620 --> 00:20:07.770

Kevin McAvey: I want to also just have to take up take a beat to acknowledge that many H plus practices in cma might not be directly receiving some of these files that might be.

119

00:20:08.220 --> 00:20:24.150

Kevin McAvey: engaged and partnered with a CIS clinically integrated network or another data partner to to to accept and period analyze this data on on their behalf, including and potentially that the tailored plan itself.

120

00:20:25.410 --> 00:20:39.780

Kevin McAvey: acuity tearing and risk stratification data tell her plans are expected to transmit acuity tier assignments downstream to H plus practices and cms and any results or or methods of risk stratification they may conduct.

121

00:20:40.440 --> 00:20:51.450

Kevin McAvey: So if they have, above and beyond the acuity tea or other information about the risk factors tell her fans are expected to not only share that that measure or those factors, but just.

122

00:20:51.870 --> 00:21:02.250

Kevin McAvey: an overview of how they arrived at that at that assessment and then, finally, and some of this is still to be determined quality measure performance information at the practice level to.

123

00:21:02.820 --> 00:21:19.380

Kevin McAvey: Support practice awareness benchmarking and and improvement, I think more information on that will be forthcoming and I encourage you all to join the the upcoming webinar on quality in later on and in December.

124

00:21:21.360 --> 00:21:38.970

Kevin McAvey: And then finally other data sport tailored career management on an as needed basis, some of this may include include establish care plans historical Member clinical information in may be more ad hoc to the individual Taylor plan H plus practice cma relationship next slide please.

125

00:21:40.560 --> 00:21:55.110

Kevin McAvey: So again, referring back to slide 10 we're thinking about the data and moving from Taylor plans downstream to H plus instead practices and cma is or their car their representative CNN.

126

00:21:55.590 --> 00:22:10.230

Kevin McAvey: We are now thinking in this slide up to the information that's expected to be exchanged from the image plus practices and cma to the tailor plans one thing that's not mentioned here, which just want to call out it's not explicitly.

127

00:22:11.250 --> 00:22:16.860

Kevin McAvey: A data exchange requirement, but it is part of the billing process and will go to inform.

128

00:22:17.970 --> 00:22:29.670

Kevin McAvey: Taylor plan understanding of their patient populations are our claims and encounters that do upstream beyond that a couple of things that we can mention care manager.

129

00:22:30.450 --> 00:22:40.530

Kevin McAvey: Contacts so H plus practices and cms are going to be expected to share information on care manager contact with assigned members, along with the care management.

130

00:22:41.040 --> 00:23:00.750

Kevin McAvey: Care manager assignment and clear plan dates with the care plan so again, and you, hopefully you'll have this in front of you, if

you look back on on site at this slide can you will see that this is this will be part of that that back upstream xchange.

131

00:23:03.420 --> 00:23:15.390

Kevin McAvey: Taylor care management comprehensive assessments and care plans individual support plans are not expected to be actively transmitted upstream from a major plus practices in cms.

132

00:23:15.630 --> 00:23:27.480

Kevin McAvey: But they are expected to be in a system that allows them to be available to tailor plans on on on request or within 14 days of completion.

133

00:23:28.260 --> 00:23:33.180

Kevin McAvey: And then finally quality measurement and reporting a lot of the information that's going to.

134

00:23:33.780 --> 00:23:42.780

Kevin McAvey: be required by Taylor plans should already be native to the claims and encounter information that H plus practices and cm maze.

135

00:23:43.080 --> 00:23:51.900

Kevin McAvey: Our training transmitting upstream we didn't want to call this down as as like a long term kind of on the horizon, if additional information is required.

136

00:23:52.350 --> 00:24:01.290

Kevin McAvey: Additional guidance might come out for for to support quality measurement and reporting we're not expecting anything at this time, and when can correct me if i'm if i'm wrong.

137

00:24:02.250 --> 00:24:08.760

Kevin McAvey: So again, like we're now at this kind of 10,000 foot level of the types of data that are that are meant to be exchanged.

138

00:24:09.120 --> 00:24:18.750

Kevin McAvey: And now pass it back to back to really unpack that a little bit more really talk about those specific data fields in each of those standardized exchanges.

139

00:24:19.290 --> 00:24:24.930

Kevin McAvey: How that data will be exchanged and and when again, please, I encourage you to please all use the.

140

00:24:25.380 --> 00:24:34.110

Kevin McAvey: Q amp a to flag any high level or more detailed questions and we'll try to get to as many as possible towards the end of this presentation, thank you all for joining and i'll pass it back to back.

141

00:24:35.340 --> 00:24:37.530

Vikas Gupta: Thank you so much Kevin this was so helpful.

142

00:24:38.610 --> 00:24:56.100

Vikas Gupta: As Kevin mentioned right now we go a little bit do a deep dive into those standard interfaces which you all will be using for really accurately exchanging this data between yourself and the tailored plan so next slide please.

143

00:24:58.320 --> 00:25:12.330

Vikas Gupta: And i'll take control from here i'm going to start sharing my screen because i'm going to go deeply into documents and file specifications so i'll take control here and we'll move it to my screen just give me one minute.

144

00:25:17.820 --> 00:25:20.820

Vikas Gupta: Please confirm that you are now able to see my screen.

145

00:25:22.770 --> 00:25:23.130

Okay.

146

00:25:28.590 --> 00:25:42.480

Vikas Gupta: Someone from our group can confirm okay perfect Thank you so much, so I want to first start with Glenn covered this at the start, as part of the data strategy source documents on the places, you can find all these documents.

147

00:25:42.900 --> 00:25:51.030

Vikas Gupta: So this is the link, which is already available in the slide deck, but I just wanted to take you to that link what it looks like So you can see.

148

00:25:52.140 --> 00:26:01.500

Vikas Gupta: You have that tailored care management data specification guidance and then you see all these links here related to the different interfaces which we will cover today.

149

00:26:02.640 --> 00:26:07.500

Vikas Gupta: there's a lot of information here, so I just wanted to show you that I wanted to start with that now.

150

00:26:08.550 --> 00:26:19.560

Vikas Gupta: i'll start with the first interface, which is the beneficiary assignment interface, this document is the first document you when you click those links, you will open up this document.

151

00:26:20.310 --> 00:26:25.350

Vikas Gupta: This document has information on the beneficiary assignment file and the pharmacy locking files.

152

00:26:26.310 --> 00:26:43.140

Vikas Gupta: So i'm going to cover this and and we will go through what is in the document and how this is helpful for you to really set up and develop the capability to receive this data from your respective Taylor plans, so there is some i'm going to skip some of the.

153

00:26:44.460 --> 00:27:00.600

Vikas Gupta: Earlier context and background information here you already talked about it and more focus on the interface file and and basically all the attributes related to the file so some background, on how we created this layout.

154

00:27:02.370 --> 00:27:14.400

Vikas Gupta: So, as you guys are already aware that be used 830 for vdi file format for enrolled exchanging enrollment data that is the file format, through which we are sharing the Department of sharing.

155

00:27:15.030 --> 00:27:22.800

Vikas Gupta: enrollment data with the tailored plans, when we were working on the advanced medical home program as part of our standard plan launch.

156

00:27:23.490 --> 00:27:37.380

Vikas Gupta: We met with a lot of practices across the state and we learned that they wanted something more simpler, so what we did was we use the 834 file format, as the foundation.

157

00:27:37.830 --> 00:27:51.420

Vikas Gupta: And we love this more flatter more simpler file format it's basically using the 34 as a foundation, but it's much flatter much simpler to ingest so that's what this format came out from.

158

00:27:51.840 --> 00:28:04.980

Vikas Gupta: So it is on that basis, and hopefully in future next few years, we will probably be able to mature it into an e di kind of a

format, in the future, but that's kind of just giving you some background of how this is created.

159

00:28:06.180 --> 00:28:14.550

Vikas Gupta: So if you refer to the 834 file companion guide, you will be able to see a lot of those same fields will be there okay so.

160

00:28:16.560 --> 00:28:24.330

Vikas Gupta: What I want to go through and i'll open the file format as well, and I will go through that as well, but just want to go through some key things which are in the document.

161

00:28:24.810 --> 00:28:34.440

Vikas Gupta: which will be helpful for you guys, so the document clarifies the scope of the data that you know this is for the current and future beneficiary eligibility segments.

162

00:28:34.950 --> 00:28:41.520

Vikas Gupta: Which vendor tailored plans will assign them to you, that is what they expect to include in this fight.

163

00:28:42.120 --> 00:28:49.890

Vikas Gupta: The source is the tailored plans and the target our the image plus practices cms and are they are affiliated CIO once.

164

00:28:50.430 --> 00:29:02.670

Vikas Gupta: The the type is a pipe the limited with double code qualified file, so I have an example of this i'll show you that how that looks like to so that's the type you you expect to receive.

165

00:29:03.120 --> 00:29:13.410

Vikas Gupta: How are you going to receive it is through secure file transfer protocol so from our perspective, you need to work with your tailor plans and figure out.

166

00:29:13.860 --> 00:29:24.120

Vikas Gupta: You know how whether that would be their secure ftp site or your side, how you will do that so that's something we are aligned that flexibility that you guys work on together.

167

00:29:24.690 --> 00:29:30.450

Vikas Gupta: I do want to mention one thing I talked about the advanced medical home program which, which is already working in live.

168

00:29:30.810 --> 00:29:43.230

Vikas Gupta: For standard plans, so the standard plans are already sharing this data in this format, with the image practices Amish to to practice in their scan so it's already live and working right now.

169

00:29:43.740 --> 00:29:55.560

Vikas Gupta: So what we have tried to also do is ensure that there is standardization across programs in terms of sharing the same type of data so that's that's why I wanted to call that out and make sure we are all aligned on that.

170

00:29:57.270 --> 00:30:03.660

Vikas Gupta: document also have the delivery frequency I learned going to all of these for every file, but I wanted to just talk about.

171

00:30:04.110 --> 00:30:16.680

Vikas Gupta: That in the document you have this level of detail, which gives you all this information, then we also have the naming Convention so if you're receiving this file from different DPS you will be able to know.

172

00:30:17.520 --> 00:30:23.910

Vikas Gupta: Which dp is sending you the file and of course it will tell you like dates and everything is done as part of the naming dimension.

173

00:30:25.110 --> 00:30:37.890

Vikas Gupta: In terms of you know when the file is delivered how you ensure that it is processed correctly, how we are ensuring that the two systems are able to share data accurately, so we have a process.

174

00:30:38.490 --> 00:30:48.960

Vikas Gupta: This is a process our technology team technology operations team and set up now, as part of your working with your tailored plans as part of that onboarding you will do with them.

175

00:30:49.350 --> 00:31:02.220

Vikas Gupta: They should be sharing this with you of what your requirements are as a target when you receive this file, how should you be sending them a notification of receiving the data and ingesting the data so.

176

00:31:02.940 --> 00:31:09.420

Vikas Gupta: That should be covered, as part of those onboarding sessions, when you will work with them so so stay tuned for that when you start working on that.

177

00:31:10.290 --> 00:31:19.620

Vikas Gupta: The document also includes information so when I said earlier that we build this format, based on the 834 file.

178

00:31:20.250 --> 00:31:30.240

Vikas Gupta: But definitely it has certain fields which are not in the 834 file, so we call out those fields here separately and we try to explain what those are.

179

00:31:30.690 --> 00:31:39.360

Vikas Gupta: And how we are referencing them I mentioned earlier, when I was going through the data flows that the acuity or information is, you will receive as part of this file.

180

00:31:39.690 --> 00:31:46.590

Vikas Gupta: So you can see that, like you know we have mentioned that here, this is not in a 34 file, so this is different so it's called out here.

181

00:31:47.190 --> 00:31:54.450

Vikas Gupta: I also want to note to you guys is like these are the values which are currently been identified and defined by the state now.

182

00:31:54.990 --> 00:32:04.590

Vikas Gupta: What can happen as we start working and we are, we are kind of like still working on developing a lot of this if we come back with a new value.

183

00:32:04.950 --> 00:32:19.500

Vikas Gupta: We will update this document and we'll version it so you guys are aware of it right, so we will ensure that all changes are also communicated to you guys so just wanted to point that out, as well as we go through that, so this is just that section kind of clarifying what we have done.

184

00:32:20.700 --> 00:32:29.070

Vikas Gupta: There is also a section very small section here related to the onboarding and testing a little bit referred how that onboarding should work.

185

00:32:29.760 --> 00:32:37.980

Vikas Gupta: As your onboarding there is that you should be setting up testing expectations with your tps and should test.

186

00:32:38.730 --> 00:32:48.210

Vikas Gupta: That department, as part of their end to end process also what they do is they work with tps and and they identify a couple of.

187

00:32:48.990 --> 00:33:04.830

Vikas Gupta: Practices CIS, who can participate in that that testing, so of course your tailored plan partner will let you know if you are part of that, so you will be included in that otherwise you still are expected to work with your team at nine and do all this testing with them.

188

00:33:05.880 --> 00:33:20.580

Vikas Gupta: So I just wanted to cover this like more talk about how the format of the document is and what kind of information you're able to see into the document Now I will kind of go into the beneficiary assignment file and talk about that.

189

00:33:21.630 --> 00:33:27.000

Vikas Gupta: And someone from the team confirmed that they are able to see the file layout now.

190

00:33:30.360 --> 00:33:41.820

Vikas Gupta: awesome Thank you so much, so this is the file layout of the beneficiary assignment file and, as you guys like saw this is attached in that documentary you should be able to open it up and see.

191

00:33:42.720 --> 00:33:51.210

Vikas Gupta: I I mentioned about the like using the 834 as a foundation so like some of these columns here are actually.

192

00:33:52.440 --> 00:34:02.670

Vikas Gupta: Basically, relating to how this this kind of goes back and aligns with a 34 file So this has been very helpful for the standard plans, when we work with them.

193

00:34:03.030 --> 00:34:10.680

Vikas Gupta: So this is also very helpful for anybody who is looking at the companion guide and trying to figure out what that field means and what value they should expect in that.

194

00:34:11.130 --> 00:34:20.310

Vikas Gupta: So that's why we have done that mapping here, so you can see that this is a pretty straightforward file, but I will just quickly cover that we definitely have the header record.

195

00:34:20.760 --> 00:34:30.630

Vikas Gupta: Again, within the header also you know which plan is sending you the data, whether it's a full or incremental file what version, it is so again the naming Convention, and all that.

196

00:34:31.050 --> 00:34:38.760

Vikas Gupta: The number of records, you will receive in the file so that helps you in your data validation file record count kind of validation.

197

00:34:39.810 --> 00:34:52.830

Vikas Gupta: Then we have Member demographic data their address the Cross references so basically these are what happens in our world is if a Member.

198

00:34:53.370 --> 00:35:01.200

Vikas Gupta: Like get merged with an older ID then that's where we use their so in terms of when you receive claims history.

199

00:35:01.650 --> 00:35:08.130

Vikas Gupta: Maybe an older ID is associated with that claims history, so you can use that cross those cross references.

200

00:35:08.880 --> 00:35:17.100

Vikas Gupta: Then, when we were working on the advanced medical home program with the standard plans, they also mentioned that they have similar things in their system also.

201

00:35:17.550 --> 00:35:31.740

Vikas Gupta: So we allow the flexibility for them to share that as well, through this file now, this is something which is not in the 34, so I think in the document it's called out, you know that this is something which they will be populating from their systems.

202

00:35:33.120 --> 00:35:40.860

Vikas Gupta: A lot of this is like very much enrollment demographic data, all of this data, the tailor plans will be receiving from the department to the.

203

00:35:41.340 --> 00:35:46.620

Vikas Gupta: file so pretty much on their side they are taking it in and then populating this file for you guys.

204

00:35:47.250 --> 00:35:54.330

Vikas Gupta: i'm going like i'm going to focus on some new things which we have done for us very specific to the pilot care management program here.

205

00:35:54.840 --> 00:36:04.020

Vikas Gupta: Now again this section our talk a little bit about this section this section is about the plan which is managing this beneficiary, and also the.

206

00:36:04.530 --> 00:36:13.050

Vikas Gupta: The image and the PCP that are assigned to so a beneficiary will be either assigned to an image or a PCP as their primary care so.

207

00:36:13.590 --> 00:36:22.830

Vikas Gupta: There are different fields here, so if they are assigned to an image these fields, will be populated if they are assigned to a PCP the PCP fields will be populated so one of the other.

208

00:36:23.700 --> 00:36:37.260

Vikas Gupta: Then some information and their address php address the PCP address, we also included this field in this document, this is also coming from the 834 file and function very similarly on Howard, a 34 uses it.

209

00:36:37.770 --> 00:36:46.020

Vikas Gupta: So that allows you to understand, like a beneficiaries you're receiving for the first time, through this file from from the tailored plan.

210

00:36:46.740 --> 00:36:57.330

Vikas Gupta: If there are any changes happening or if the beneficiary is terminating basically their coverages terminating with either you or the plan like so that information, you can get through this as well.

211

00:36:59.610 --> 00:37:09.450

Vikas Gupta: Then I want totouch on this one, this is an important piece, so this is a security or information, this is new only applies to tailor care management.

212

00:37:10.050 --> 00:37:18.450

Vikas Gupta: This is something that department is data mining and then they will be sending this data to the toilet plans and then they will be populating it through this file and sending to you.

213

00:37:19.260 --> 00:37:29.160

Vikas Gupta: So, this information will come through that and now the last piece, this is the tailored care management assignment, so in this case, if a beneficiary is assigned to.

214

00:37:29.700 --> 00:37:39.390

Vikas Gupta: image plus practice or a cma so if this data is coming to you, you should be the one assigned to that beneficiaries, so this is how they will populate in and share this data with you.

215

00:37:40.260 --> 00:37:47.040

Vikas Gupta: Again this is high level, but I think I wanted to get into some details this file is, I think, very simply more.

216

00:37:47.520 --> 00:37:55.020

Vikas Gupta: demographic data off of beneficiaries in their assignment, but we want to talk through and make sure you understand, this is a standard file format.

217

00:37:55.740 --> 00:38:04.560

Vikas Gupta: Currently, with the image program this is already live and working, and this is what the tailored plans will be using for sharing the information with you guys.

218

00:38:04.860 --> 00:38:15.330

Vikas Gupta: In the standard plan version we don't have this acuity level in the period case management assignment, this was newly added for specifically for the pilot key management piece so.

219

00:38:16.740 --> 00:38:23.760

Vikas Gupta: After covering this I go back to the document so that's what this assignment file document talks about.

220

00:38:25.320 --> 00:38:36.660

Vikas Gupta: And then, in the later part of the document we have the pharmacy locking file so that file format similarly exactly the way you have the beneficiary file details.

221

00:38:37.110 --> 00:38:49.710

Vikas Gupta: All those details are here, exactly in the same kind of format so i'm not going to open this and go through this, but I think what we want you guys to do is use this document go through that.

222

00:38:50.220 --> 00:39:00.090

Vikas Gupta: And if you have any questions for us as Glenn and Kevin mentioned, there is an email address within this deck which you can use to send your questions to us.

223

00:39:00.780 --> 00:39:10.170

Vikas Gupta: So this is the first link here, which I covered now I opened the second link here, which is the claims files and there are a lot of them.

224

00:39:11.490 --> 00:39:11.970

Vikas Gupta: So.

225

00:39:13.710 --> 00:39:19.410

Vikas Gupta: If someone from my team can again confirm that they can see this new document, I just want to make sure that i'm changing documents.

226

00:39:20.910 --> 00:39:22.500

Vikas Gupta: It is viewable to everyone.

227

00:39:25.380 --> 00:39:40.710

Vikas Gupta: awesome so I got the confirmation, so this is the claims file document, this is about how the tailored plans will be sharing historical and current claims information with you guys and we use claims and encounters both together.

228

00:39:41.730 --> 00:39:50.190

Vikas Gupta: So that everything is inclusive here in terms of claims and encounters kind of you're dividing into medical encounters.

229

00:39:50.730 --> 00:39:58.170

Vikas Gupta: And then we have a separate layout for the dental ones, and then of course pharmacy so you will see, these are a lot of different file formats.

230

00:39:59.160 --> 00:40:04.140

Vikas Gupta: And i'll skip the background again here and then focus on the file format.

231

00:40:05.010 --> 00:40:11.940

Vikas Gupta: Now little bit background on this, and again the the guiding principle we have used to do a lot of this work is.

232

00:40:12.360 --> 00:40:27.030

Vikas Gupta: Try to as much as possible use standard layouts which even the cms kind of recommends for sharing this data again when we started working on the advanced medical home program first like our first.

233

00:40:28.140 --> 00:40:32.970

Vikas Gupta: Like objective, as to how we can start using the 837, which is an Ada again format.

234

00:40:33.450 --> 00:40:47.550

Vikas Gupta: But as we got feedback from the field we try to make a much simpler flatter kind of a document, but again using the 837 as a foundation very similar to what we did on the beneficiary side as well.

235

00:40:48.000 --> 00:41:01.950

Vikas Gupta: So in here, you can see that we have a file format for the professional for the institutional and for the dental i'm not going to open all of these three i'm going to focus on one of them, and we can look at it together.

236

00:41:03.270 --> 00:41:09.330

Vikas Gupta: The one more thing I want to point out, which I mentioned earlier, like, I want to make sure everybody understand what does.

237

00:41:09.660 --> 00:41:20.400

Vikas Gupta: pipe the limited double coated qualified means and in this document we have given some examples here so that would be helpful for you to understand how you expect to receive data here so.

238

00:41:20.910 --> 00:41:33.810

Vikas Gupta: Definitely check that and i'm just really quickly go into the document to even see if something else needs to be called out I think that's pretty much it i'm going to now move to the file format.

239

00:41:35.850 --> 00:41:36.270

Okay.

240

00:41:39.240 --> 00:41:50.460

Vikas Gupta: From my team again Can someone confirm that you can see the file for Thank you Kevin Okay, so this is the file format for the professional file.

241

00:41:51.060 --> 00:42:00.120

Vikas Gupta: And it has two tabs here, and we also have a tab at some examples like we can see, it has a header and align tab so you will receive both of them.

242

00:42:00.780 --> 00:42:10.500

Vikas Gupta: Again, this is all very like you know basic claims information, it is built from the foundation of the 837 files, so you can see the same.

243

00:42:11.010 --> 00:42:18.630

Vikas Gupta: Really, the same thing, what we're done with a 34 file and a beneficiary assignment file, we have given information from where this data is coming.

244

00:42:19.260 --> 00:42:29.370

Vikas Gupta: And then, giving that loop information, the reference ID everything here so it's very easy to reflect back to those companion guides which are pretty standard, so you can use that to understand that.

245

00:42:29.880 --> 00:42:36.900

Vikas Gupta: One more thing I want to point out here, when I was going through the data flow with you guys, I told you that department will be sending.

246

00:42:37.380 --> 00:42:41.310

Vikas Gupta: Historical claims information to the tailor class and.

247

00:42:42.030 --> 00:42:49.830

Vikas Gupta: That file format is a little bit different than this file format and again this is based on some of the proprietary system we have in place and we have to use.

248

00:42:50.190 --> 00:42:59.820

Vikas Gupta: So what we also did this is for the benefit of the tailored plans that they we are able to map these fields back to the way they are receiving the data.

249

00:43:00.330 --> 00:43:10.800

Vikas Gupta: So it's kind of straightforward for them, and they are pulling up like this data for you guys, so this is not something for you, but just want to point out that that's what that's why you see this this column here.

250

00:43:11.550 --> 00:43:19.260

Vikas Gupta: Now, again, this is also very straightforward if you guys have seen planes file format, in the past, again, this is based on the 837 format.

251

00:43:19.710 --> 00:43:26.370

Vikas Gupta: i'm not going to go in deep on this, but this is where you know as you guys get the opportunity.

252

00:43:26.850 --> 00:43:31.980

Vikas Gupta: would definitely want you guys to go through the format, let us know if you guys have any any questions here.

253

00:43:32.610 --> 00:43:49.710

Vikas Gupta: This is like really have everything what you receive in an 835 37 files so have all the information which you will get on claims and encounters one thing I want to point out, and which is also noted in the document, there are there is payment information here.

254

00:43:50.760 --> 00:43:56.310

Vikas Gupta: So for the historical claims which the department will be sending to the tailored plans.

255

00:43:57.240 --> 00:44:02.610

Vikas Gupta: We are going to request them that they include this information because that's like information they're getting from the Department.

256

00:44:02.970 --> 00:44:08.940

Vikas Gupta: But the state has provided them flexibility for the new claims and encounters which they will be setting up.

257

00:44:09.510 --> 00:44:15.450

Vikas Gupta: That is optional for them to populate this so just want to call it out and and make sure you guys have understanding of that.

258

00:44:16.260 --> 00:44:24.150

Vikas Gupta: I will also very quickly go through the line tab so we can we can quickly look at it together again the header and everything is same.

259

00:44:24.720 --> 00:44:37.770

Vikas Gupta: And you can see, this is again very similar to the 37 format and how this information is pretty much this is very extensive gives you all the information you need on on on claims about a beneficiary.

260

00:44:39.480 --> 00:44:59.700

Vikas Gupta: Okay, so i'm going to go back to this document just going to talk about So this is the claims file, we talk about, and of course there is institutional and dental file has a separate format, so please encourage everyone to open these up look at it and let us know if you have any questions.

261

00:45:00.750 --> 00:45:02.430

Vikas Gupta: Then we'll go down.

262

00:45:03.870 --> 00:45:09.750

Vikas Gupta: To the pharmacy file Similarly, the pharmacy has the has the trauma and again.

263

00:45:10.410 --> 00:45:19.890

Vikas Gupta: same guiding principle here on the pharmacy side we use the nc PDP file as a foundation, so we try to use the really the standard across industry.

264

00:45:20.580 --> 00:45:25.560

Vikas Gupta: As our foundation to create these flatters simpler file versions for everyone.

265

00:45:26.100 --> 00:45:33.600

Vikas Gupta: So that's what we use here, you can see, like some of the fields, which we call out the claims thing I just talked about this is also mentioned in the document.

266

00:45:34.590 --> 00:45:43.770

Vikas Gupta: Remaining documents same format, as other document should give you what you need and again if you have any questions we are here to answer those so please send it our way.

267

00:45:44.340 --> 00:45:54.390

Vikas Gupta: So this is the claims file format i'm going to go back to this page, where all the formats are, and then the last one is the patient risk.

268

00:45:54.870 --> 00:46:05.490

Vikas Gupta: listed down, so this is the one which is bi directional which you will be receiving from the tailor plans and then, of course, you will be sending it back to them as well, so we will now look at that one.

269

00:46:07.440 --> 00:46:11.610

Vikas Gupta: So this is the document you will, you will see when you click on that link.

270

00:46:13.170 --> 00:46:30.570

Vikas Gupta: This is again very similar in the way it's laid out the format and everything is very similar some introduction and background here, and then we go into the file format now I have this open, so I

talked about it, but just wanted to make sure like I don't have anything to call out here.

271

00:46:33.480 --> 00:46:45.660

Vikas Gupta: We like in this data scope wherever there is some additional clarification needed on how to populate certain fields, we have tried to incorporate that some of this is based on.

272

00:46:46.200 --> 00:46:53.730

Vikas Gupta: like this file format is also live a little bit different version of this is already live for the standard plan so some of this information.

273

00:46:54.090 --> 00:47:02.910

Vikas Gupta: We have tried to incorporate more in these data specification based on some of the lesson learned from that work and some questions we have received so hopefully.

274

00:47:03.330 --> 00:47:13.560

Vikas Gupta: It should have more information, up to date information which is very helpful for you guys again very similar file naming conventions, everything is very similar here.

275

00:47:14.160 --> 00:47:23.310

Vikas Gupta: And then we have a separate section about the file, which you will be sending out so some more information about what your responsibilities are also here.

276

00:47:24.510 --> 00:47:30.810

Vikas Gupta: So this is the document you will see, and then i'm going to open the file format we're going to spend a little time on that.

277

00:47:32.040 --> 00:47:35.040

Vikas Gupta: So this is the patient risk five file format.

278

00:47:39.930 --> 00:47:52.080

Vikas Gupta: In this, because this is a bi directional file, the way we created the file format is we have columns here which clarify when the tailored plan is the source for this file.

279

00:47:52.620 --> 00:47:58.080

Vikas Gupta: How they are expected to populate the information and then we have two columns here.

280

00:47:58.530 --> 00:48:12.060

Vikas Gupta: When the source is an image plus practice or a cma or they're affiliated ci so how they will do it, so that should help and providing clarity, based on who is the one populating the file and sending the file.

281

00:48:13.200 --> 00:48:19.140

Vikas Gupta: The header again very similar as other headers like giving you information on the ids and everything.

282

00:48:20.310 --> 00:48:28.410

Vikas Gupta: Now, when we come into the detail, of course, you have the medicaid ID the codes are still This is very similar to how the 30 the beneficiary file is.

283

00:48:29.010 --> 00:48:34.680

Vikas Gupta: Now this is one field, which basically the tps will be populating.

284

00:48:35.460 --> 00:48:43.920

Vikas Gupta: They will be really advising us the sharing with you the different types of priority population, a beneficiary can fall under.

285

00:48:44.340 --> 00:48:54.450

Vikas Gupta: And we have valid values here for them to use, so it is pretty standard when you take this data in this is going to be pretty standard, so you can see that these are the values they will use.

286

00:48:55.200 --> 00:49:05.190

Vikas Gupta: This also include values for the ink program that will be launched in January here as well, so we have tried to make it very comprehensive.

287

00:49:05.550 --> 00:49:14.280

Vikas Gupta: So that's what you will receive from from them, as they are populating this data and then sending your way and we created a couple of different fields for them.

288

00:49:14.550 --> 00:49:21.900

Vikas Gupta: So if a beneficiary falls into different priority population, they are able to populate that and there is some there are some instructions for them to us.

289

00:49:23.610 --> 00:49:32.460

Vikas Gupta: on how to populate these values, as well as in the data specification document, then there is php risk or category.

290

00:49:34.260 --> 00:49:43.620

Vikas Gupta: For my understanding the risk stratification is optional for the tps and there is a there is a slide in the appendix which kind of little bit talks about it.

291

00:49:44.130 --> 00:49:55.740

Vikas Gupta: But if they are doing it, then this is how they will have to share that information with you, they also have a field more for narrative providing you a little bit more information on that so that they can include here.

292

00:49:57.060 --> 00:50:08.340

Vikas Gupta: Now, this is a section where really the fields which which you guys are, as you guys are providing care to the beneficiaries are will be populating so.

293

00:50:09.240 --> 00:50:15.720

Vikas Gupta: that's where like the risk or category the based on the risk stratification you're doing, you will be populating and then sending it back.

294

00:50:16.890 --> 00:50:22.230

Vikas Gupta: Who are the assigned CSM, who is the entity assign This is where your NP I will come.

295

00:50:23.130 --> 00:50:30.450

Vikas Gupta: Your your career management interactions which ones are the face to face all that, like this is all that information Kevin kind of covered that.

296

00:50:31.140 --> 00:50:42.480

Vikas Gupta: You know how, when you create a clear plan, when it was created, who was a case manager assigned all that information will be shared back through you, through this file to the painted plans.

297

00:50:43.140 --> 00:50:52.770

Vikas Gupta: You know you're assigned to plan so that's what this file is about and what what you will see here is this these columns will give you understanding of how to populate.

298

00:50:53.820 --> 00:51:02.130

Vikas Gupta: These these fields, there are certain fields which might only apply for beneficiaries who are in the ink Program.

299

00:51:02.760 --> 00:51:08.700

Vikas Gupta: This is the integrated care delivery program for kids so you know that will go live next year.

300

00:51:09.270 --> 00:51:15.660

Vikas Gupta: For standard plans and later 14 at nine so you don't need to populate this for other so it's for others it's optional so.

301

00:51:16.080 --> 00:51:29.640

Vikas Gupta: You can see, we try to do as norden provide more clarity on how all this information will be populated what you will receive from the PhDs and then what are you going to send it back to the PhDs on the patient risk file.

302

00:51:31.410 --> 00:51:35.640

Vikas Gupta: i'm going to go back to the document just to make sure I didn't leave anything.

303

00:51:37.830 --> 00:51:55.650

Vikas Gupta: yeah I think that's that's pretty much it like the file format here for what you receive versus what you're sharing back is same and, as I covered right the way you populate it's all kind of clearly outlined in the in the document so that's what you need to use to do that.

304

00:51:58.050 --> 00:52:03.630

Vikas Gupta: I think that's pretty much the whole deep dive we want to recover on the file specifications.

305

00:52:04.320 --> 00:52:17.400

Vikas Gupta: I think we have some time where we can kind of take some questions from you guys so i'll i'll give it back to gwen or ELISE who can kind of walk us through the remaining part Thank you and i'll stop sharing.

306

00:52:22.980 --> 00:52:23.610

Jonathan DiBello: Okay.

307

00:52:24.150 --> 00:52:37.350

Jonathan DiBello: So we have a few questions teed up from the audience and we encourage you to keep them coming in and we'll get to as many as

we can to start us off on our first couple questions our PR Kevin mack obey.

308

00:52:38.940 --> 00:52:57.150

Jonathan DiBello: The first question is about whether care management entities so cma and H pluses need to share or make available the care plan with members of the care team, as well as the tailored plan so Kevin would you like to weigh in on that one.

309

00:52:57.570 --> 00:52:59.850

Kevin McAvey: yeah absolutely absolutely and i'm.

310

00:53:00.330 --> 00:53:01.650

Kevin McAvey: Mary Oh, if you could bring down the.

311

00:53:01.650 --> 00:53:03.630

Jonathan DiBello: Size that would be terrific.

312

00:53:03.990 --> 00:53:17.190

Kevin McAvey: temporarily um so it's a really good question and in the in the presentation on slide 12 you will you'll you'll note the following text which i'm going to try to put in the chat for everyone.

313

00:53:18.960 --> 00:53:31.440

Kevin McAvey: which does explicitly states that care plans and is fees are expected to be documented story and made available to tell her plan within 14 days of completion of the of the care plan and ISP.

314

00:53:32.010 --> 00:53:46.560

Kevin McAvey: This is also reflected in the latest tailored career management provider manual specifically on pages 22 and 29 on 22 documentation storage of the care plan or ISP.

315

00:53:48.030 --> 00:53:59.790

Kevin McAvey: H pluses are seeing these are required to ensure that each care plan or ISP is documented story and made available to the Member and representatives, including the Taylor plan within 14 days of completion.

316

00:54:00.630 --> 00:54:09.450

Kevin McAvey: going to page 29 it reiterate this, but I just want to clarify in the language to the can get a little bit tricky here, so I very much understand and empathize with the question.

317

00:54:10.110 --> 00:54:21.870

Kevin McAvey: The care management data system that must be in place by for H plus practices and receive as must be a system, whether or not it's integrated with within the ehr that.

318

00:54:22.170 --> 00:54:29.730

Kevin McAvey: is able to a is that is able to electronically document and store the care plan or ISP and.

319

00:54:30.210 --> 00:54:46.650

Kevin McAvey: A electronically, secure and transmit the care management comprehensive assessment care plan or is a ISP so again, it has to have those capabilities, but it's not natural active requirement for for transmission, so I hope that clears out.

320

00:54:50.160 --> 00:55:11.910

Jonathan DiBello: Thank you Kevin so our next question is about how you know all the files and transfers that we covered today pertain to a cma or I guess an H plus that may be using a tailored plans H I T systems so Kevin would you like to weigh in there.

321

00:55:12.930 --> 00:55:21.990

Kevin McAvey: yeah absolutely happy to and i'm also knew that there were the questions coming up for Quinn and Vex to close us out on our section.

322

00:55:22.410 --> 00:55:38.220

Kevin McAvey: All over for you, so all of the data that we are talking about today, if your system is housed within the tp I think you could think about the expectations that the tp or should have that data available to you within their system.

323

00:55:38.850 --> 00:55:46.170

Kevin McAvey: for use against the the the same the same requirements, I also point you just in case you haven't seen it.

324

00:55:46.500 --> 00:55:49.260

Kevin McAvey: A couple of months ago we put out care management.

325

00:55:49.500 --> 00:56:01.560

Kevin McAvey: system guidance, if there are folks on the call who are trying to figure out where they should be procuring their systems from in the advantages and disadvantages of both and the requirements of those systems and hopefully this guidance will provide a little bit.

326

00:56:03.060 --> 00:56:03.840

Kevin McAvey: More clarity.

327

00:56:04.680 --> 00:56:09.030

Kevin McAvey: But please let us know in the chat if if that answers your question, or if you're in any any follow ups.

328

00:56:09.120 --> 00:56:10.380

Kevin McAvey: But i'll pass back to you john.

329

00:56:12.510 --> 00:56:13.230

Kevin McAvey: Thanks Kevin.

330

00:56:13.770 --> 00:56:27.570

Jonathan DiBello: We have a few questions for vic So the first one, I think one person was just asked him to clarify what the file name that contains the beneficiary enrollment data so what's the name of that file.

331

00:56:28.860 --> 00:56:34.800

Vikas Gupta: It is the beneficiary assignment interface, that is, the interface name.

332

00:56:34.830 --> 00:56:35.910

That we will use.

333

00:56:37.050 --> 00:56:43.530

Vikas Gupta: Between the Taylor plans and the Amish plus practices in the cms or they're affiliated CIS.

334

00:56:46.620 --> 00:57:03.090

Jonathan DiBello: Thank you vic will keep going with the questions for you, so another question was what's the expectation for data sharing frequency from mh pluses or cma is all for the to tps for the patient risk file.

335

00:57:04.980 --> 00:57:07.830

Vikas Gupta: It is all mentioned in the document.

336

00:57:07.980 --> 00:57:09.150

Jonathan DiBello: That I have shared.

337

00:57:10.020 --> 00:57:12.180

Vikas Gupta: For the patient res file and i'm.

338

00:57:12.210 --> 00:57:14.010
Vikas Gupta: Speaking just based on my.

339
00:57:14.550 --> 00:57:17.970
Vikas Gupta: Knowledge I think it's a it's a monthly file at least monthly file.

340
00:57:18.810 --> 00:57:28.170
Vikas Gupta: that they will have to share so same frequency for both and what the department is also doing in Basically, they will be publishing a deployments can you.

341
00:57:28.620 --> 00:57:37.110
Vikas Gupta: which will try to clarify and standardized when the tps are sharing this file so standardizing the day of the month, they will be sharing and then, when the.

342
00:57:37.920 --> 00:57:48.930
Vikas Gupta: Amish plus and cms sharing it back with the dp so that way it's consistent, you know the you're going to get it at a certain day of the month, and then you will revert it back on a certain day of the month as well.

343
00:57:51.030 --> 00:58:01.950
Jonathan DiBello: I think we have time for one final quick question are the our claims being processed through and see tracks for teepees and baylor care management.

344
00:58:04.590 --> 00:58:07.560
Vikas Gupta: know the tailored plans once.

345
00:58:07.620 --> 00:58:08.790
Vikas Gupta: We are live with.

346
00:58:08.820 --> 00:58:09.150
Vikas Gupta: Taylor.

347
00:58:09.180 --> 00:58:22.800
Vikas Gupta: plans and the beneficiaries of transition, but dilip plans claims will be processed through their own system, so the providers will have to submit it to the tailored plan and see tracks will no longer be processing those Games.

348
00:58:24.960 --> 00:58:38.760

Jonathan DiBello: Okay, so that does it for the question that we have time for today I thanks everyone for their participation, if we could bring this slide back up, and I think i'm going to turn it over to Glenn just to.

349

00:58:40.020 --> 00:58:41.940

Jonathan DiBello: Give a few closing remarks.

350

00:58:46.440 --> 00:58:51.150

Gwendolyn Sherrod: Well, thank you all for attending today and we.

351

00:58:52.530 --> 00:59:14.070

Gwendolyn Sherrod: hope that you have a greater understanding of the data specification just wanted to remind you that if you have any any further questions you can send them to us at our on our Taylor career management medicaid Taylor care management got D H H S, but in c.gov.

352

00:59:16.140 --> 00:59:31.950

Gwendolyn Sherrod: email address, and we will make every effort to get you be to answer your questions, thank you, and thanks for adding for showing showing slide.

353

00:59:33.930 --> 00:59:50.490

Gwendolyn Sherrod: So medicaid Taylor care management at DHS that mp.gov and our table care management web page is on the medicaid website under under Taylor care management Thank you all, and we look forward to seeing you.

354

00:59:51.690 --> 00:59:56.040

Gwendolyn Sherrod: On the 13th for our next.

355

00:59:58.710 --> 00:59:59.550

Gwendolyn Sherrod: For our next.

356

01:00:02.130 --> 01:00:02.760

Kevin McAvey: The 10th.

357

01:00:03.240 --> 01:00:06.570

Gwendolyn Sherrod: The 10th Okay, I was I didn't have a calendar in front of me.

358

01:00:06.870 --> 01:00:09.360

Gwendolyn Sherrod: Know We look forward to seeing you on the 10th.

359

01:00:09.390 --> 01:00:10.830

Gwendolyn Sherrod: Thank you Kevin persistence.

360

01:00:11.940 --> 01:00:12.990

Gwendolyn Sherrod: And you have a great day.

361

01:00:16.620 --> 01:00:18.570

Mario Schiavi: Thanks for joining you may now disconnect.