

ROY COOPER • Governor KODY H. KINSLEY • Secretary DAVE RICHARD • Deputy Secretary, NC Medicaid

May 10, 2022

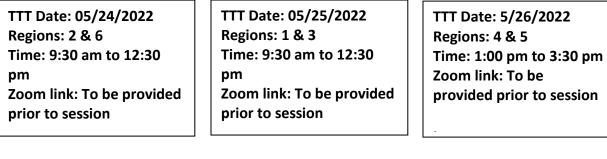
Re: DSS Tailored Plan Train the Trainer Registration

Dear County Director of Social Services:

Your DSS training staff is invited to attend the Train the Trainer (TTT) session that will focus on the Tailored Plan implementation for NC Medicaid Managed Care. This training session will prepare your county trainers to train your staff.

Please review the training schedule below for the date and time of the training session for your county. There will be one training for each county. **Please only attend the training session for your county.** Space is limited to two people per county. If your training team is larger, please speak with your Medicaid Operational Support Team (OST) representative.

Registration Instructions





NC MEDICAID NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709 MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501 www.ncdhhs.gov • TEL: 919-813-5340 • FAX: 919-224-1070 **Step 1:** Please email the Enrollment Broker DSS Liaison, Brittany Bulluck, the following information of the staff that will be attending the Train the Trainer session for your county:

- First and Last Name
- Title/Role
- County
- Email Address

Training staff only need to attend one training session. Space is limited; therefore, it is important that staff attend the training session they are registered for.

Your response for who will be attending is requested no later than 5/20/2022.

Step 2: Attendees will need to accept the email invite as acknowledgement that your county will be in attendance for the scheduled training date. Please do not forward the invitation to others that will not be registered to attend the training.

For questions, to modify an existing training registration or to cancel a training registration please contact Brittany Bulluck at 646-488-2823 or email <u>Brittanybulluck@maximus.com</u> prior to your scheduled training session.

More information will be shared about the upcoming Tailored Plan Webinars for all DSS staff.

Sincerely, -DocuSigned by: Dave Richard DavesRiefend Deputy Secretary, NC Medicaid