



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

JAY LUDLAM • Deputy Secretary, NC Medicaid

July 25, 2025

RE: Email Communication "UPDATE: NC Medicaid Program Integrity Fraud Claims Notification and Guidance"

Dear County Director of Social Services:

As a follow-up to April 15, 2025, email communication and the [Dear County Director Letter](#) (DCDL) dated April 14, 2025, the Division of Health Benefits (DHB), Office of Compliance and Program Integrity (OCPI) is providing an update regarding Medicaid beneficiary program integrity activities.

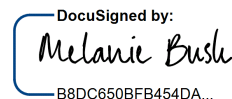
Please be advised the December 2024 guidance from the Centers for Medicare and Medicaid Services was rescinded as of May 1, 2025; therefore, OCPI has provided updated documentation for your review. Additionally, updated operational guidance has been provided for dissemination to your agency Program Integrity staff. The documentation and updated guidance have been communicated through email to all agency Directors. Immediate review and dissemination are appreciated.

As new developments and processes are rolled out, DHB will continue to provide additional operational updates via the FAQ reference document issued through email to all County Directors.

County Program Integrity staff are directed to consult with agency Directors for the operational directives, updates, and guidance on Medicaid beneficiary fraud investigations and claims.

If you have any questions regarding the information provided in the email communication, please submit all questions to the email address provided in the email communication.

Sincerely,

DocuSigned by:

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Melanie Bush
Assistant Secretary, NC Medicaid

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

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